
Customer Reference Document: InfoPrint Productivity Tracker V2.2.1

Structure of this document

This Announcement Master Document (AMD) will be used to create the Customer Reference Document (CRD) and the Sales Manual. The CRD will be available to customers. The information in the Internal Information section of this AMD will not be included in the Sales Manual or the Customer Reference Document.

Overview

Highlights

- InfoPrint Productivity Tracker Version 2.2.1, self-service software that helps collect and analyze on-demand operational data for continuous forms printers including the InfoPrint 4100, InfoPrint 4000 and full color inkjet system, the InfoPrint 5000 and the ProC900AFP cut-sheet printer..
- InfoPrint Productivity Tracker Version 2.2.1 (5639-AA9) allows production managers to gain detailed insights into the workings of hardware that can optimize print operations, maximize printer utilization and minimize labor costs. This ultimately reduces the cost of printing, a key pain point for many commercial printers. PTV2 gathers data from the hardware controller and subsequently stores it in the PTV2 database before organizing, analyzing and displaying data in standard reports and graphs.
- ThroughPut Reports Series: This new report series displays allows the production print manager to quickly compare the total paper movement, the total print throughput, the number of jobs, and the number of toner adds across the enterprise. You can quickly drill down to the job level to discover which printer, jobs or operators are stopping you from reaching your rated printer speeds or service level agreements.
- SNMP Data Collection from other printers: InfoPrint® Productivity Tracker software allows for printer production data to be collected at two levels from the SNMP MIB. This data is available on a low-level via the public MIB from nearly all printers on your floor, resulting in high-level SNMP Printer State Report. Additional amounts of production print data are available InfoPrint/Ricoh family printers via the private SNMP, job MIB. Both a Printer State report and a ThroughPut report are available for these InfoPrint/Ricoh job MIB printers.
- New Scheduled Email of reports
- New 60 Day Trial version for customers to evaluate the software. Available via web download, this trial version is controlled by software keys and expires in 60 days after installation unless the purchase option is selected.
- For new customers, an Electronic Software Distribution installation model is being introduced.

Announce and General Availability Dates

Planned Announce Date: March 18, 2011

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Announcement Countries

Country	Announcement
North America	
Canada	Yes
United States	
EMEA	
Austria	Yes
Belgium	
Denmark	Yes
Finland	Yes
France	Yes
Germany	Yes
Greece	Yes
Israel	Yes
Italy	Yes
Netherlands	Yes
Norway	Yes
Russia	Yes
South Africa	Yes
Spain	Yes
Sweden	Yes
Switzerland	Yes
Turkey	Yes
UK	Yes
AP	
Australia	Yes
Hong Kong	
India	Yes
Korea	Yes
Malaysia	Yes
PRC	Yes
Singapore	Yes
Taiwan	Yes
Japan	Yes
Latin America	
Argentina	Yes

Country	Announcement
Brazil	Yes
Chile	
Colombia	Yes
Mexico	Yes
Peru	Yes
Venezuela	Yes

Item Numbers

Item Number	Description
5639-AA9-OC001	Optional Features
5639-AA9-0001	FC 0001 - IP Productivity Tracker [0001/U7ZBC1/D7LG]
5639-AA9-0002	FC 0002 - SNMP [0002/U8SNC1/E0FF]
5639-AA9-OC002	Supply Features
5639-AA9-5809-2.2.1	FC 5809-2.2.1 - IP Productivity Tracker V2.2.1
5639-AA9-5819-2.2.1	FC 5819-2.2.1 - SNMP
5639-AA9-E001-2.2..1	5639-AA9-0001 - IP Productivity Tracker Base V2.2.1 Download
5639-AA9-E002-2..21.	5639-AA9-0002 - IP Productivity Tracker SNMP Feature V2.2.1 Download
5639-AA9-ENID	Software Entitlement
5639-A6A-OC003	InfoPrint Productivity Tracker Software Maintenance 1 Year Registration
5639-A6A-2669	FC 2669 - Productivity Tracker [2669/U4GJC2/2669]
5639-A6A-OC004	InfoPrint Productivity Tracker Software Maintenance 1 Year Renewal
5639-A6A-2670	FC 2670 - Productivity Tracker [2670/U4GJC3/2670]
5639-A7A-OC005	InfoPrint Productivity Tracker Software Maintenance 1 Year After License
5639-A7A-2671	FC 2671 - Productivity Tracker [2671/U4GKC4/2671]
5639-A8A-OC006	InfoPrint Productivity Tracker Software Maintenance 3 Year Registration
5639-A8A-2672	FC 2672 - Productivity Tracker [2672/U4GLC5/2672]
5639-A9A-OC007	InfoPrint Productivity Tracker Software Maintenance 3 Year Renewal
5639-A9A-2673	FC 2673 - Productivity Tracker [2673/U4GMC6/2673]

5639-A1B-OC008	InfoPrint Productivity Tracker Software Maintenance 3 Year After License
5639-A1B-2675	FC 2675 - Productivity Tracker [2675/U4GNC7/2675]

Description

Accessibility by people with disabilities

InfoPrint Productivity Tracker has the following capabilities for vision-impaired users:

- Can be operated using only the keyboard
- Communicates all information without color
- Supports interfaces commonly used by screen magnifiers
- Supports interfaces commonly used by screen readers
- Provides documentation in an accessible format

Publications

The InfoPrint Productivity Tracker ships with the following publications:

- InfoPrint Productivity Tracker: Planning and Installing, G55-01136
- InfoPrint ProcessDirector: License Information, G550-1139

Technical Information

Software Requirements

Minimum prerequisites	<p>Recommended: Microsoft® Windows XP, Windows 7, 2003 Server or 2008 Server operating systems server grade PC with Ethernet TCP/IP capability and connectivity to an InfoPrint 4100, InfoPrint 4000¹, InfoPrint 5000 or InfoPrint Pro C900AFP printer</p> <p>Either dual-core 2.0 GHz or single-core 3.0GHz Processor, 2 GB RAM, with 500 MB free hard disk space plus 500 MB free hard disk space for each print system, and CD-ROM</p> <p>In addition, the server should be dedicated to InfoPrint Productivity Tracker</p>
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Hardware Requirements

InfoPrint Productivity Tracker also requires:	An InfoPrint 4100, InfoPrint 4000, InfoPrint 5000 or InfoPrint Pro C900AFP with the Productivity Tracker feature with Ethernet connectivity to the Windows operating system PC Microsoft® Windows 32 or 64-bit Microsoft® Windows XP, Windows 7, 2003 Server or 2008 Server operating system
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Configurator Availability Dates

March 18, 2011

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Customer responsibilities

PT v2.2.1 60-day trial version is available for down load at the **TRY NOW** link on the Productivity Tracker Software page at:

http://www.infoprintsolutionscompany.com/internet/ipww.nsf/vwWebPublished/swip_infoprint-productivity-tracker_en

Install software is available for New Customer download PT v2.2.1 update software is available for Existing Customer download.

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