
Ricoh Web Enablement Solutions Suite: AFP2WEB (5876-W01) and Line2PDF (5876-W02) now supported on Sun Oracle Solaris

Overview

Ricoh Web Enablement Solutions Suite, programs AFP2WEB (5876-W01) and Line2PDF (5876-W02) are now supported on this software / hardware combination:

Sun/Oracle Solaris 8 or later (SPARC only) with all Sun/Oracle SPARC processors capable of running the supported Solaris operating systems.

Announce and General Availability Dates

Planned Announce Date: April 17, 2012 in all Countries

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Announcement Countries

The software will be announced in these countries on the dates indicated in the *Announcement Dates* and *Availability Dates* sections.

Country	Announcement
North America	
Canada	Yes
United States	
EMEA	
Austria	Yes
Belgium	
Denmark	Yes
Finland	Yes
France	Yes
Germany	Yes
Greece	Yes

Country	Announcement
Israel	Yes
Italy	
Netherlands	Yes
Norway	Yes
Russia	Yes
South Africa	Yes
Spain	Yes
Sweden	Yes
Switzerland	Yes
Turkey	Yes
UK	Yes
AP	
Australia	Yes
Hong Kong	
India	Yes
Korea	Yes
Malaysia	Yes
PRC	Yes
Singapore	Yes
Taiwan	Yes
Japan	Yes
Latin America	
Argentina	Yes
Brazil	
Chile	Yes
Colombia	Yes
Mexico	Yes
Peru	Yes
Venezuela	Yes

Item Numbers

The Ricoh Web Enablement Solutions Suite will be announced in these countries on the dates indicated in the *Announcement Dates* and *Availability Dates* sections.

Ricoh Web Enablement Solutions Suite

5876-W01 Ricoh AFP2PDF Transform

Item Number	Description
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CRD #SW12-1450
Web Enablement Suite for Sun Oracle Solaris
Announce: April 17, 2012

Item Number	Description
5876-W01=E001-Sol	SOL Electronic Download: InfoPrint AFP2PDF for Solaris (Sparc)

5876-W02 Ricoh Line2PDF Transform

Item Number	Description
5876-W02-E0001-SOL	SOL Electronic Download: InfoPrint AFP2PDF for Solaris (Sparc)

5876-W01 - E0001-SOL Electronic Download: InfoPrint AFP2PDF for Solaris (Sparc)

5876-W02 - E0001-SOL Electronic Download: InfoPrint Line2PDF for Solaris (Sparc)

Customer Responsibilities

The customer is responsible for installing and using the Ricoh Web Enablement Solutions Suite's transforms according to documented procedures and for using them in accordance with the Ricoh Production Print Solutions International Product License Agreement (IPLA), which can be found at this Web link:

http://www.infoprint.com/internet/wwsites.nsf/vwwebpublished/sm_warrantyhome_us

Accessibility

The Ricoh AFP2PDF and Line2PDF transforms have the following capabilities for vision-impaired users:

- Communication of all information independent of color
- Documentation provided in an accessible format

The Ricoh AFP2PDF and Line2PDF transforms have the following capability for users with mobility impairments or limited hand use:

- Operation using only the keyboard

Technical Information

Operating Environments

Ricoh Web Enablement Solutions Suite Requirements

- AIX 5.3 and above.
- Sun/Oracle Solaris 8 or later (SPARC only)

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- Linux operating systems: Red Hat Enterprise Linux (RHEL) V5 or later, SUSE Linux Enterprise Server (SLES) 10 or later.
- Windows Server 2003 or later.
- Ricoh Web Enablement Solutions Suite transforms can be ordered for electronic delivery, and are managed with license keys.

Hardware Requirements

Ricoh recommends a server with the following minimum configuration. Your specific configuration needs will vary depending upon planned workloads.

- IBM System p (pSeries).
- All Sun/Oracle SPARC processors capable of running the supported Solaris operating systems.
- All Intel and AMD processors capable of running the supported Linux operating systems.
- All Intel and AMD processors capable of running the supported Windows operating systems.

Publications

Ricoh AFP2PDF Transform: Planning and Installing, G550-20212-00

Ricoh Line2PDF Transform: Planning and Installing, G550-20213-00

Ricoh AFP2PDF / Line2PDF Transform: Base License Information, G550-20182-00

Ricoh AFP2PDF / Line2PDF Transform: Trial License Information, G550-20183-00

Terms and Conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with Ricoh are contained in the application contract documents, such as, but not limited to, the International Program License Agreement (IPLA) and the Agreement for Acquisition of Software Maintenance.

Licensing:

The IPLA and the License Information Document govern your use of the program. Your invoice serves as your Proof of Entitlement. These programs have a One-time-charge (OTC) for use of the program, and an annual (or multi-year if available) renewable charge for ongoing support, which includes telephone assistance, as well as access to updates and new releases of the program as long as you have a current Software Maintenance Agreement in effect.

Maintenance Service Offerings

The Ricoh Web Enablement Solutions Suite's transforms are covered by the Agreement for Acquisition of Software Maintenance (Z125-7609). This agreement applies for subscription and support (also referred to as software maintenance) when purchased with the Ricoh Web Enablement Solutions Suite or as a subsequent renewal of maintenance. The software maintenance agreement does not require customer signatures. Ricoh includes one year of Software Subscription and Support with the initial license acquisition of each transform acquired.

While your maintenance is in effect, Ricoh provides you assistance for your routine, short-duration installation and usage (how to) questions, and code-related questions. Ricoh provides assistance through telephone and, if available, electronic access, only to your Information Systems (IS) technical support personnel during normal business hours (published prime shift hours) of your Ricoh support center. This assistance is not available to your end users. Ricoh provides Severity 1 assistance 24 hours a day, every day of the year. For additional details, consult the website at:

<http://www.infoprint.com/SWM>

Maintenance does not include assistance for the design and development of applications, your use of transforms in other than their specified supported operating environment, or failures caused by products that Ricoh is not responsible under this agreement.

Warranty Period

This program has warranty for a minimum of one year from acquisition from Ricoh. The warranty provided to the customer, for at least one year from acquisition, is access to databases (read Web sites) for program information and FAQs, including any known fixes to defects, which the customer can download or obtain otherwise and install at leisure.

Money-back Guarantee: If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund if within 30 days of your invoice date you return the program and invoice or a copy thereof to the party from whom you obtained it. If you download the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

Ordering Information

New Order Instructions

The Web Enablement Solutions Suite's Ricoh AFP2PDF and Ricoh Line2PDF transforms are configured items. To purchase a new license, specify new order as the order type and specify 1 or 3 years maintenance. The interface will automatically specify 5876-W01-xxx or 5876-W02-xxx as the base item and select the corresponding 1 or 3 year registration maintenance feature.

You do not need to order licenses for cold backup installations.

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Upgrade Instructions

All customers who have an existing Professional Services license of AFP2PDF or Line2PDF and a current maintenance agreement are eligible for a no charge upgrade to the Ricoh Web Enablement Solutions Suite versions. This upgrade can only be done at maintenance renewal time. To order the upgrade, contact your Ricoh representative. They will specify the new Item Identifier 5876-W01 or W02 in the configurator, along with associated Maintenance.

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