
Software service discontinuance: InfoPrint ProcessDirector V2.1.0 and V2.2.0 – replacements available

Overview

Effective May 25, 2013, Ricoh Production Print Solutions (RPPS) will withdraw support for the programs in the following table.

Program Number	Program Name	Version
5765- H26	InfoPrint ProcessDirector for AIX	2.1.0 and 2.2.0
5765- H27	InfoPrint ProcessDirector for Linux	2.1.0 and 2.2.0
5765-H28	InfoPrint ProcessDirector for Windows	2.1.0 and 2.2.0

Replacement product information

Withdrawn Program Name	Replacement Programs
InfoPrint ProcessDirector for AIX (5765-H26) V2.1.0 and 2.2.0	InfoPrint ProcessDirector for AIX (5765-H26) V2.2.1 , V2.3.0, and V2.4.0 and InfoPrint ProcessDirector (5765-H30) V2.5.0
InfoPrint ProcessDirector for Linux (5765-H27) V2.1.0 and 2.2.0	InfoPrint ProcessDirector for Linux (5765-H27) V2.2.1, V2.3.0, V2.4.0 and InfoPrint ProcessDirector (5765-H30) V2.5.0
InfoPrint ProcessDirector for Windows (5765-H28) V2.1.0 and 2.2.0	InfoPrint ProcessDirector for Windows (5765-H28) V2.2.1 and V2.3.0 , and V2.4.0 and InfoPrint ProcessDirector (5765-H30) V2.5.0

Announce date

Planned Announce Date: May 22, 2012

Withdrawal from service date: May 25, 2013

Announcement Countries

This Announcement applies to the countries indicated in the table below.

CRD #HW12-1451-1f
 Software Service Discontinuance
 Announce May 22, 2012

Country/region	Announcement
North America	
Canada	Yes
United States	
EMEA	
Austria	Yes
Belgium	
Denmark	Yes
Finland	Yes
France	Yes
Germany	Yes
Greece	Yes
Israel	Yes
Italy	Yes
Netherlands	Yes
Norway	Yes
Russia	Yes
South Africa	Yes
Spain	Yes
Sweden	Yes
Switzerland	Yes
Turkey	Yes
UK	Yes
AP	
Australia	Yes
Hong Kong	
India	Yes
Korea	Yes
Malaysia	Yes
PRC	Yes
Singapore	Yes
Taiwan	Yes
Japan	Yes
Latin America	

CRD #HW12-1451-1f
Software Service Discontinuance
Announce May 22, 2012

Country/region	Announcement
Argentina	Yes
Brazil	
Chile	Yes
Colombia	Yes
Mexico	Yes
Peru	Yes
Venezuela	Yes

Marketing channels

- Ricoh Sales Specialists

Trademarks

Ricoh, InfoPrint, and the InfoPrint logo are trademarks or registered trademarks of Ricoh Co., Ltd., in Japan, the United States, and other countries, and are used under license from the trademark owner.

InfoPrint Solutions is a tradename of InfoPrint Solutions Company, LLC, in the United States, other countries, or both.