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## **Customer Reference Document – InfoPrint Manager for Windows (5648-F36) V2.3 PU 14 and InfoPrint Manager for AIX (5648-F35) V4.3 PU 14 Enhancements**

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### **Overview**

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Effective Enterprise Output Management (EOM) is vital to driving reductions in the Total Cost of Operations (TCO) of output and related print processes. Ricoh's premier EOM solution, InfoPrint Manager, is a robust enterprise application print management tool designed to fully support output processes, including distributed, production, and enterprise application printing.

With a wide array of submission methods and data stream capabilities, InfoPrint Manager for AIX and InfoPrint Manager for Windows provide powerful capabilities designed to reduce output environment TCO in the following ways:

- Simplifying enterprise print environments through print server consolidation and reductions in the need for print server administrators. Tight management of output from enterprise applications, such as SAP, to provide better tracking and control offloads workload from expensive enterprise application administrators who often spend their valuable time dealing with print related issues.
- Improving operator / end user efficiency through centralized user, administrator, and management interfaces for system wide output management control. Configurable notifications keep users, administrators, and operators informed when critical events happen or action is needed. Access to a centralized point of control of the output system allows the help desk to provide a simple and efficient error recovery.
- Increasing asset utilization through vendor-agnostic manual job and queue management for complete control over when and how jobs are processed and printed. Combining device load balancing, process automation, and job scheduling with robust and automated transform capabilities enable flexible job flows.
- Decreasing the cost of print through audit-ready accounting and end user LDAP authentication for cost analysis and bill-back. Reprint capability and legacy job manipulation nearly eliminates the need to go back to the job's source application. Authenticated pull-printing can eliminate unneeded distributed print output and increases print room security. High availability configurations are designed to eliminate business process interruptions that depend on output to be successful.

Optional related software is easily integrated to facilitate seamless migration of legacy Xerox LPS or Metacode applications to open formats, as well as conversions of print applications into PDF to send as mail attachments, archive, or present on the web.

## **Announce and General Availability Dates**

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**Planned Announce Date: March 26, 2013**

**Planned Availability Date: March 29, 2013**

## **Item Numbers**

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There are no new item numbers. Ordering instructions are not changed.

These enhancements are for these products:

<b>Program Name</b>	<b>Program Number</b>
InfoPrint Manager for AIX V4.3	5648-F35
InfoPrint Manager for Windows V2.3	5648-F36

## **Description**

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### **New IS/3 Attribute**

InfoPrint Manager has added a new interchange-set-version (IS/3) attribute. This document and actual destination attribute indicates the interchange set version for the resulting AFP data stream of PCL2AFP, PS/PDF2AFP, or SAP2AFP transforms.

### **New Pull Print Delete Jobs Function**

The InfoPrint Manager Pull Print Feature has been enhanced with the delete jobs function. InfoPrint Manager has been enhanced to delete the Pull Print or AnyPlace jobs from the InfoPrint Manager systems when working in conjunction with Nuance Equitrac 4.2.6 server.

### **Enhanced InfoPrint Select for Linux Mac OS.**

InfoPrint Manager has added new functionality to the InfoPrint Select for Linux and InfoPrint Select for Mac OS clients:

- InfoPrint Manager Jobs window: The InfoPrint Manager Jobs dialog displays a list of jobs that have been submitted to print.
- InfoPrint Manager Printers window: The InfoPrint Manager Printers window displays information about all the InfoPrint Manager destinations used by the InfoPrint Select printers.
- InfoPrint Manager Message window: If you have the InfoPrint Manager Message window running when you submit a print job using InfoPrint Select, notifications are requested.

### **New Case Sensitive LDAP Attributes**

InfoPrint Manager has added support for case sensitive LDAP attributes in InfoPrint Select for Windows, InfoPrint Select for Linux, and InfoPrint Select for Mac OS. The letter case of the LDAP login attribute can be selected from one of these values: CASE SENSITIVE, CONVERT TO LOWER CASE, or CONVERT TO UPPER CASE.

### **New WorldType Font Support**

InfoPrint Manager has added support for the WorldType Fonts Collection v8.13. The SAP2AFP transform was updated to work with the WorldType Fonts Collection v8.13.

## **Marketing channels**

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RPPS Sales Specialists

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## **Software Requirements**

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InfoPrint Manager for AIX with Product Update 14 (PTF U130002) requires one of the following versions of AIX:

- AIX 5.3 Technology Level 10 or higher
- AIX 6.1 Technology Level 3 or higher
- AIX 7.1

InfoPrint Manager for Windows with Product Update 14 (PTF U130003) requires the Windows operating system to be installed at one of the following versions:

The supported 32-bit operating systems are:

- Windows 2000 Professional SP4
- Windows 2000 Server SP4

- Windows XP Professional SP2 or later
- Windows Server 2003 Standard Edition SP2 or later
- Windows Server 2003 R2 Standard Edition SP2 or later
- Windows Server 2003 Enterprise Edition SP2 or later
- Windows Server 2003 R2 Enterprise Edition SP2 or later
- Windows Vista Business (User Account Control (UAC) off)
- Windows Vista Enterprise (UAC off)
- Windows Server 2008 Standard Edition (UAC off)
- Windows Server 2008 Enterprise Edition (UAC off)
- Windows 7 Professional (UAC off)
- Windows 7 Ultimate (UAC off)
- Windows 7 Enterprise (UAC off)

The supported 64-bit operating systems are:

- Windows Server 2003 Standard
- Windows Server 2003 R2 Standard
- Windows Server 2003 Enterprise
- Windows Server 2003 R2 Enterprise
- Windows Vista Business (UAC off)
- Windows Vista Ultimate (UAC off)
- Windows Server 2008 Standard (UAC off)
- Windows Server 2008 R2 Standard (UAC off)
- Windows Server 2008 Enterprise (UAC off)
- Windows Server 2008 R2 Enterprise (UAC off)
- Windows 7 Professional (UAC off)
- Windows 7 Ultimate (UAC off)
- Windows 7 Enterprise (UAC off)

## **Publications**

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All publications are downloadable from the Ricoh Information Center

<http://www4.infoprintsolutionscompany.com/help/index.jsp>

The InfoPrint Manager for AIX ships with the following publications, some of which have been revised for these enhancements:

- InfoPrint Manager for AIX: Introduction and Planning Guide, G550-1060-07
- InfoPrint Manager for AIX: Installation Instructions, G550-1059-02
- InfoPrint Manager for AIX: Getting Started, G550-106107
- InfoPrint Manager: License Information, G550-1058-06

- InfoPrint Manager: Trial License Information, G550-20173-01
- InfoPrint Manager for AIX: Procedures, G550-1066-08
- InfoPrint Manager for AIX: Configuration and Tuning Guide, S550-1062-03
- InfoPrint Manager: Reference, S550-1052-10
- InfoPrint Manager: Pull Print Installing and Configuring Guide, G550-20129-05
- InfoPrint Manager: SAP R/3 Planning and Configuration Guide, G550-1051-07
- InfoPrint Manager: PSF and Server Messages, G550-1053-05
- InfoPrint Font Summary, G550-1140-03

Help for InfoPrint Manager GUIs is included with the appropriate GUI.

The InfoPrint Manager for Windows ships with the following publications, some of which have been revised for these Enhancements:

- InfoPrint Manager for Windows: Introduction and Planning Guide, G550-1071-07
- InfoPrint Manager : License Information, G550-1058-06
- InfoPrint Manager: Trial License Information, G550-20173-01
- InfoPrint Manager for Windows: Getting Started, G550-1072-08
- InfoPrint Manager for Windows: Procedures, G550-1073-08
- InfoPrint Manager: Reference, S550-1052-10
- InfoPrint Manager: Pull Print Installing and Configuring Guide, G550-20129-05
- InfoPrint Manager: SAP R/3 Planning and Configuration Guide, G550-1051-07
- InfoPrint Manager: PSF and Server Messages, G550-1053-05
- InfoPrint Font Summary, G550-1140-03

Help for InfoPrint Manager GUIs is included with the appropriate GUI.

Note: The publications are included in the InfoPrint Manager User Documentation CD (GK4T-20023-00), which contains the publications in both HTML and PDF formats.

## **Customer Responsibilities**

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The customer is responsible for installing, configuring, maintaining, and using the InfoPrint Manager according to documented procedures and for using the product in accordance with the Ricoh Production Print Solutions International Product License Agreement (IPLA), which can be found at this Web link:

<http://www.infoprint.com/licenses>

Additional customer responsibilities can be found in the Software Support Handbook under your responsibilities at this Web Link:

[http://www.infoprint.com/internet/comnelit.nsf/Files/Software\\_Support\\_Handbook/\\$File/Software\\_Support\\_Handbook.pdf](http://www.infoprint.com/internet/comnelit.nsf/Files/Software_Support_Handbook/$File/Software_Support_Handbook.pdf)

## **Terms and Conditions**

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InfoPrint Manager is offered by Ricoh Production Print Solutions LLC in the United States and by one or more of its affiliates in selected countries outside of the United States, collectively “Ricoh”.

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with Ricoh are contained in the applicable contract documents, such as, but not limited to, the International Program License Agreement (IPLA) and the International Agreement for Acquisition of Software Maintenance.

## **Licensing:**

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The IPLA governs your use of the program. Your invoice serves as your Proof of Entitlement. These programs have a One-time-charge (OTC) for use of the program, and an annual (or multi-year if available) renewable charge for ongoing support, which includes telephone assistance, as well as access to updates and new releases of the program as long as you have a current software maintenance agreement in effect.

## **Maintenance Service Offerings**

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Ricoh includes one year of software maintenance with the initial license acquisition of each program acquired under the terms of International Agreement for Acquisition of Software Maintenance, which does not require customer signatures.

While covered under the terms of the software maintenance agreement, Ricoh provides you assistance for your routine, short-duration installation, and usage (how to) questions, as well as code defect support and access to PTF updates, releases, and versions of the program.

Ricoh provides assistance via telephone and, if available, electronic access, only to your Information Systems (IS) technical support personnel during normal business hours (published prime shift hours) of your Ricoh support center. This assistance is not available to your end users. Ricoh provides Severity 1 assistance 24 hours a day, every day of the year.

Software maintenance does not include the following: assistance for the design and development of applications, program modifications, or print data-streams; your use of programs in other than their specified supported operating environment; or failures caused by products for which Ricoh is not responsible under this agreement.

## **Limited Warranty**

Ricoh warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. Ricoh does not warrant uninterrupted or error-free operation of the program or that Ricoh will correct all program defects. You are responsible for the results obtained from the use of the program. Ricoh may provide you with access to databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. Consult the Ricoh Software Support Handbook for further information at

[http://www.infoprint.com/internet/comnelit.nsf/Files/Software\\_Support\\_Handbook/\\$File/Software\\_Support\\_Handbook.pdf](http://www.infoprint.com/internet/comnelit.nsf/Files/Software_Support_Handbook/$File/Software_Support_Handbook.pdf)

Ricoh will maintain this information for at least one year after the original licensee acquires the program.

**Money-back Guarantee:** If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it; if within 30 days of your invoice date you return the program and invoice or a copy thereof to the party from whom you obtained it. If you download the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

## Ordering Information

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InfoPrint Manager is composed of a base license, required printer attachment features based on the rated speed in impressions per minute of printers driven by the server running InfoPrint Manager, and several optional features. For detailed ordering information contact your local Ricoh or Ricoh Production Print Solutions sales representative or contact us directly. Directions for locating your sales representative or contacting us can be found at:

[http://www.infoprint.com/internet/ipww.nsf/vwWebPublished/swip\\_infoprint-manager\\_en#h6](http://www.infoprint.com/internet/ipww.nsf/vwWebPublished/swip_infoprint-manager_en#h6)

## Accessibility by people with disabilities

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Base InfoPrint Manager Accessibility capabilities and characteristics apply to this InfoPrint Manager update.

A U.S. Section 508 Voluntary Product Accessibility Template (VPAT) containing details on the product accessibility compliance can be requested via the Web site at:

<http://www.infoprint.com/accessibility>

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