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Announcement Master Document: RICOH TotalFlow DocEnhancer V1.1 Announcement

This document was updated on August 29, 2013 with the following additions:

Languages Supported

Publications

Overview

RICOH TotalFlow DocEnhancer, a plug-in to Adobe Acrobat Professional, allows you to visually define and display enhancements on fully composed PDF files. Enhancements include creating bar codes and text and adding images and hidden areas. TotalFlow DocEnhancer is a smart and intuitive product that allows print providers to quickly enhance PDF files to streamline the production process.

With this release, TotalFlow DocEnhancer introduces a new Verification Feature. Today, many applications are critical – from health care communications to highly personalized marketing materials - and require tracking and reporting to prove every piece was printed properly. This new feature allows users to easily add barcodes to PDF statements, letters, or other types of documents and to link those barcodes to a post production verification process.

In addition, several new capabilities have been added to the base DocEnhancer software tool. This release adds enhanced conditional logic for object placement as well as expanded font capabilities.

Highlights:

- Provides a new Verification Feature to add integrity, reporting, and reprint capabilities for applications that require tracking and control
- Enables complex rules to conditionally place images based on data in the print file
- Enables expanded font options by using your own TrueType fonts throughout the TotalFlow DocEnhancer tool

Announce and General Availability Dates

Planned Announce Date: June 26, 2013

Planned Availability Date: June 28 2013

Item Numbers

The software will be announced in these countries on the dates indicated in the *Announcement Dates* and *Availability Dates* sections.

Item Number	Description
5765-H33	RICOH TotalFlow DocEnhancer
OC001	rderable Features
0001	TotalFlow DocEnhancer (required)
0002	TotalFlow DocEnhancer Verification Feature
OC004	Supplies Features
5765-H33-S0001	Supply Feature - TotalFlow DocEnhancer
5765-H33-S0002	Supply Feature - TotalFlow DocEnhancer Verification Feature
OC005	Software Maintenance 1 Year Registration
5639-T19-0010	TotalFlow DocEnhancer
5639-T19-0011	DocEnhancer Verification Feature
5765 H33 OC006	Software Maintenance 1 Year Renewal
5639-T19-0020	TotalFlow DocEnhancer -
5639-T19-0021	TotalFlow DocEnhancer Verification Feature - 1 Year Renewal
5765 H33 OC008	Software Maintenance 3 Year Registration
5639-T22-0030	TotalFlow DocEnhancer
5639-T22-0031	TotalFlow DocEnhancer Verification Feature
5765 H33 OC009	Software Maintenance 3 Year Renewal
5639-T21-0040	TotalFlow DocEnhancer
5639-T22-0041	TotalFlow DocEnhancer Verification Feature - 3 Year Renewal
5765 H33 S0001-ENID	Product Key

Description

TotalFlow DocEnhancer

TotalFlow DocEnhancer provides the ability to define document properties and editing rules to be applied to PDF print files. TotalFlow DocEnhancer also allows you to visually define and display enhancements, including creating bar codes and text, and adding images and hidden areas.

New TotalFlow DocEnhancer Verification Feature

From HIPAA and Regulation Z requirements to highly personalized marketing materials, much of today's printed output requires perfection. Every piece needs to be printed, and printers have to be able to track and prove the printing was done properly. An orderable, add on feature to the base TotalFlow DocEnhancer, the TotalFlow DocEnhancer Verification Feature allows users to track individual pieces within a larger production job to ensure that the individual pieces are properly produced.

The Verification Feature enables the user to add a special barcode that uniquely identifies each piece within a job for verification. The barcode can then be scanned at any point in the production process to track its progress. The scan file is loaded into DocEnhancer's verification tool, automatically reconciling which pieces are missing and allowing the user to create a reprint job containing only the missing pieces. At any point in the verification process the user can create a visual report showing percent complete, including details for each scan file loaded.

This new feature opens the door for basic Automated Document Factory capabilities, including tracking, accounting, reprinting, and reporting.

Enhanced Conditional Logic

This release of TotalFlow DocEnhancer adds a new Rules Manager, allowing users to easily build and edit complex conditional logic statements. The rules can be applied to any of the objects being added to or extracted from the original PDF. For example, a promotional advertisement could be added to statements in a certain zip code, but only when their membership level is one of the top three tiers. For all other statements, a default promo can be added.

Expanded Font Support

TotalFlow DocEnhancer now has the ability to add text to PDF documents utilizing any fonts installed on the operating system. DocEnhancer will embed the appropriate fonts in the enhanced PDF, maintaining the portability of the document across systems and through production.

TARGET APPLICATIONS

System Requirements

TotalFlow DocEnhancer can be installed on a client workstation. The workstation must be running one of these operating systems:
- Windows XP Professional with SP3 or above – 32 and 64 bit
- Windows 7 Professional with SP1 or above – 32 and 64 bit
- Windows 8 – 32 and 64 bit.

In addition, the following hardware and software is required:

- Adobe Acrobat X Pro version 10.1.1 or above or version 11
- Sun Java JRE 1.7 Update 6 or higher
- 2 GB RAM

Accessibility by people with disabilities

TotalFlow DocEnhancer has the following capabilities for vision-impaired users.

- Can be operated using only the keyboard (except for the Verification feature)
- Communicates all information without color
- Supports interfaces commonly used by screen magnifiers (except for the Verification feature)
- Supports interfaces commonly used by screen readers (except for the Verification feature)
- Provides documentation in an accessible format

TotalFlow DocEnhancer has the following capability for users with mobility impairments or limited hand use:

- Can be operated using only the keyboard (except for the verification feature)

SECTION 508 OF THE U.S. REHABILITATION ACT

TotalFlow DocEnhancer, when used in accordance with Ricoh Production Print Solution's associated documentation, is capable of satisfying the applicable requirements of Section 508 of the Rehabilitation Act, provided that any assistive technology used with the product properly interoperates with it. A U.S. Section 508 Voluntary Product Accessibility Template (VPAT) can be requested using InfoPrint Solution Company's Web site at

http://www.infoprint.com/accessibility

Customer Responsibilities

The customer is responsible for installing, configuring, maintaining and using this product according to documented procedures, and for using the product in accordance with the Ricoh Production Print Solution International Product License Agreement (IPLA), which can be found at this Web link:

http://www.infoprint.com/licenses

Additional customer responsibilities can be found in the Software Support Handbook under your responsibilities at this Web Link:

http://www.infoprint.com/internet/comnelit.nsf/Files/Software_Support_Handbook/$File/Software_Support_Handbook.pdf

Languages

RICOH TotalFlow DocEnhancer and the Verification Feature are available and supported in the following languages:

· English, French, Italian, German, Spanish, Japanese

Publications

- TotalFlow DocEnhancer: Installing, Configuring, and Using, English, G550-20241-01

- TotalFlow DocEnhancer: Installing, Configuring, and Using, German, G550-20302-00

- TotalFlow DocEnhancer: Installing, Configuring, and Using, French, G550-20303-00

- TotalFlow DocEnhancer: Installing, Configuring, and Using, Italian, G550-20304-00

- TotalFlow DocEnhancer: Installing, Configuring, and Using, Japanese, G550-20305-00

- TotalFlow DocEnhancer: Installing, Configuring, and Using, Spanish, G550-20306-00

- DocEnhancer verification tool: Installing and Using, English, G550-20257-00

- DocEnhancer verification tool: Installing and Using, German, G550-20307-00

- DocEnhancer verification tool: Installing and Using, French, G550-20308-00

- DocEnhancer verification tool: Installing and Using, Italian, G550-20309-00

- DocEnhancer verification tool: Installing and Using, Japanese, G550-20310-00

- DocEnhancer verification tool: Installing and Using, Spanish, G550-20311-00

Terms and Conditions

TotalFlow DocEnhancer is offered by Ricoh Production Print Solutions LLC in the United States and by one or more of its affiliates in selected countries outside of the United States, collectively ("Ricoh").

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with Ricoh are contained in the applicable contract documents, such as, but not limited to, the International Program License Agreement (IPLA) and the International Agreement for Acquisition of Software Maintenance.

Licensing:

The IPLA governs your use of the program. Your invoice serves as your Proof of Entitlement. These programs have a One-time-charge (OTC) for use of the program, and an annual (or multi-year if available) renewable charge for ongoing support, which includes telephone assistance, as well as access to updates and new releases of the program as long as you have a current software maintenance agreement in effect.

Maintenance Service Offerings

Ricoh includes one year of software maintenance with the initial license acquisition of each program acquired under the terms of International Agreement for Acquisition of Software Maintenance, which does not require customer signatures.

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Ricoh provides assistance via telephone and, if available, electronic access, only to your Information Systems (IS) technical support personnel during normal business hours (published prime shift hours) of your Ricoh support center. This assistance is not available to your end users. Ricoh provides Severity 1 assistance 24 hours a day, every day of the year.

Software maintenance does not include assistance for the design and development of applications, program modifications, print data-streams; your use of programs in other than their specified supported operating environment, or failures caused by products for which Ricoh is not responsible under this agreement.

Limited Warranty

Ricoh warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. Ricoh does not warrant uninterrupted or error-free operation of the program or that Ricoh will correct all program defects. You are responsible for the results obtained from the use of the program. Ricoh may provide you with access to databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. Consult the Ricoh Software Support Handbook for further information at

http://www.infoprint.com/internet/comnelit.nsf/Files/Software_Support_Handbook/$File/Software_Support_Handbook.pdf

Ricoh will maintain this information for at least one year after the original licensee acquires the program.

Money-back Guarantee: If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it; if within 30 days of your invoice date you return the program and invoice or a copy thereof to the party from whom you obtained it. If you download the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

Ordering Information

Order the Base product and the appropriate maintenance.

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