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## Software service discontinuance: InfoPrint ProcessDirector V2.4 – replacements available

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### Overview

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Effective September 26, 2014 Ricoh Production Print Solutions (RPPS) will withdraw support for the programs in the following table.

Program Name Being Withdrawn from Service
InfoPrint ProcessDirector for AIX (5765-H26) V2.4
InfoPrint ProcessDirector for Linux (5765-H27) V2.4
InfoPrint ProcessDirector for Windows (5765-H28) V2.4

The Replacement Programs are shown in the following table.

Program Being Withdrawn from Service	Replacement Programs
InfoPrint ProcessDirector for AIX (5765-H26) V2.4	InfoPrint ProcessDirector (5765-H30) V2.5 Ricoh ProcessDirector V3.0 and V3.1
InfoPrint ProcessDirector for Linux (5765-H27) V2.4	InfoPrint ProcessDirector (5765-H30) V2.5 Ricoh ProcessDirector V3.0 and V3.1
InfoPrint ProcessDirector for Windows (5765-H28) V2.4	InfoPrint ProcessDirector (5765-H30) V2.5 Ricoh ProcessDirector V3.0 and V3.1

### Announce date

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**Planned Announce Date: September 26, 2013**

**Withdrawal from service date: September 26, 2014**

**Marketing channels**

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- Ricoh Sales Specialists

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