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## **RICOH TotalFlow DocEnhancer Ticketer feature**

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### **Overview and Description**

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RICOH TotalFlow DocEnhancer, a plug-in to Adobe Acrobat Professional, allows you to visually define and display enhancements on fully composed PDF files. Enhancements include creating bar codes and text and adding images and hidden areas. TotalFlow DocEnhancer is a smart and intuitive product that allows print providers to quickly enhance PDF files to streamline the production process.

### **Announce and General Availability Dates**

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**Planned Announce Date: December 17, 2013**

**Planned Availability Date: December 20, 2013**

## New Item Numbers

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Item Number	Description
5765-H33	RICOH TotalFlow DocEnhancer
5765-H33-0003	TotalFlow DocEnhancer Ticketer Optional Feature
5765-H33-S0003	Supply Feature - TotalFlow DocEnhancer Ticketer Feature
5639-T19-0012	TotalFlow DocEnhancer Ticketer Feature - 1 Year Registration
5639-T19-0022	TotalFlow DocEnhancer Ticketer Feature - 1 Year Renewal
5639-T22-0032	TotalFlow DocEnhancer Ticketer Feature - 3 Year Registration
5639-T22-0042	TotalFlow DocEnhancer Ticketer Feature - 3 Year Renewal

## Ticketer Feature Description

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With logic-based ticketing, you can send the right media and finishing information, including exceptions, to the right printer, based on printer configuration. No more setting exceptions on a page-by-page basis. The optional Ticketer feature lets you set rules once and apply them to all documents within a PDF file—even hundreds or thousands of documents. For example, you can set a rule to staple only documents that have multiple sheets. Or, if you are sending a thank-you letter to donors, you can set up the ticket so it includes instructions for variable data (amount of donation last year, amount of proposed donation this year). And you can specify a preprinted color form for donors who contributed more than \$500 and a black-and-white form for others.

## System Requirements

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TotalFlow DocEnhancer can be installed on a client workstation. The workstation must be running one of these operating systems:

- Windows XP Professional with SP3 or above – 32 and 64 bit
- Windows 7 Professional with SP1 or above – 32 and 64 bit
- Windows 8 – 32 and 64 bit.

In addition, the following hardware and software is required:

- Adobe Acrobat X Pro version 10.1.1 or above or version 11
- Sun Java JRE 1.7 Update 6 or higher
- 2 GB RAM
- The Ticketer feature requires an additional 1 GB of RAM
- The Verification feature requires an additional 2 GB of RAM

## Language Support

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RICOH TotalFlow DocEnhancer Ticketer feature is available in English.

## Publications

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- TotalFlow DocEnhancer: Installing, Configuring, and Using, English, G550-20241-01
- TotalFlow DocEnhancer: Installing, Configuring, and Using, German, G550-20302-00
- TotalFlow DocEnhancer: Installing, Configuring, and Using, French, G550-20303-00
- TotalFlow DocEnhancer: Installing, Configuring, and Using, Italian, G550-20304-00
- TotalFlow DocEnhancer: Installing, Configuring, and Using, Japanese, G550-20305-00
- TotalFlow DocEnhancer: Installing, Configuring, and Using, Spanish, G550-20306-00
- DocEnhancer verification tool: Installing and Using, English, G550-20257-00
- DocEnhancer verification tool: Installing and Using, German, G550-20307-00
- DocEnhancer verification tool: Installing and Using, French, G550-20308-00
- DocEnhancer verification tool: Installing and Using, Italian, G550-20309-00
- DocEnhancer verification tool: Installing and Using, Japanese, G550-20310-00
- DocEnhancer verification tool: Installing and Using, Spanish, G550-20311-00

## Accessibility by people with disabilities

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TotalFlow DocEnhancer Ticketer Feature has the following capabilities for vision-impaired users.

- Can be operated using only the keyboard
- Communicates all information without color
- Supports interfaces commonly used by screen magnifiers
- Supports interfaces commonly used by screen readers (except for the Printer Manager dialog and any dialogs launched from the Printer Manager Dialog).
- Provides documentation in an accessible format

TotalFlow DocEnhancer has the following capability for users with mobility impairments or limited hand use:

- Can be operated using only the keyboard

## SECTION 508 OF THE U.S. REHABILITATION ACT

TotalFlow DocEnhancer Ticketer Feature, when used in accordance with Ricoh Production Print Solution's associated documentation, is capable of satisfying the applicable requirements of Section 508 of the Rehabilitation Act, provided that any assistive technology used with the product properly interoperates with it. A U.S. Section 508 Voluntary Product Accessibility Template (VPAT) can be requested using InfoPrint Solution Company's Web site at

<http://www.infoprint.com/accessibility>

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## Customer Responsibilities

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The customer is responsible for installing, configuring, maintaining and using this product according to documented procedures, and for using the product in accordance with the Ricoh Production Print Solution International Product License Agreement (IPLA), which can be found at this Web link:

<http://www.infoprint.com/licenses>

Additional customer responsibilities can be found in the Software Support Handbook under your responsibilities at this Web Link:

[http://www.infoprint.com/internet/comnelit.nsf/Files/Software\\_Support\\_Handbook/\\$File/Software\\_Support\\_Handbook.pdf](http://www.infoprint.com/internet/comnelit.nsf/Files/Software_Support_Handbook/$File/Software_Support_Handbook.pdf)

## Terms and Conditions

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TotalFlow DocEnhancer is offered by Ricoh Production Print Solutions LLC in the United States and by one or more of its affiliates in selected countries outside of the United States, collectively ("Ricoh").

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with Ricoh are contained in the applicable contract documents, such as, but not limited to, the International Program License Agreement (IPLA) and the International Agreement for Acquisition of Software Maintenance.

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The IPLA governs your use of the program. Your invoice serves as your Proof of Entitlement. These programs have a One-time-charge (OTC) for use of the program, and an annual (or multi-year if available) renewable charge for ongoing support, which includes telephone assistance, as well as access to updates and new releases of the program as long as you have a current software maintenance agreement in effect.

## Maintenance Service Offerings

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Ricoh includes one year of software maintenance with the initial license acquisition of each program acquired under the terms of International Agreement for Acquisition of Software Maintenance, which does not require customer signatures.

While covered under the terms of the software maintenance agreement, Ricoh provides you assistance for your routine, short-duration installation, and usage (how to) questions, as well as code defect support and access to PTF updates, releases, and versions of the program.

Ricoh provides assistance via telephone and, if available, electronic access, only to your Information Systems (IS) technical support personnel during normal business hours (published prime shift hours) of your Ricoh support center. This assistance is not available to your end users. Ricoh provides Severity 1 assistance 24 hours a day, every day of the year.

Software maintenance does not include assistance for the design and development of applications, program modifications, print data-streams; your use of programs in other than their specified supported operating environment, or failures caused by products for which Ricoh is not responsible under this agreement.

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[http://www.infoprint.com/internet/comnelit.nsf/Files/Software\\_Support\\_Handbook/\\$File/Software\\_Support\\_Handbook.pdf](http://www.infoprint.com/internet/comnelit.nsf/Files/Software_Support_Handbook/$File/Software_Support_Handbook.pdf)

Ricoh will maintain this information for at least one year after the original licensee acquires the program.

**Money-back Guarantee:** If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it; if within 30 days of your invoice date you return the program and invoice or a copy thereof to the party from whom you obtained it. If you download the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

## **Ordering Information**

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Order the Base product and the appropriate maintenance.

### **Trademarks**

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