
End of Service and Support for InfoPrint ProcessDirector V2.5 and Ricoh ProcessDirector Express V1.0 – Replacements available

Overview

Effective August 28, 2015 Ricoh is withdrawing service and support for the programs in the following table.

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|---|
| InfoPrint ProcessDirector (5765-H30) Versions 2.5.0 and V2.5.1 |
| Ricoh ProcessDirector Express (5765-H29) Versions 1.0.0 and 1.0.1 |

The Replacement Programs are shown in the following table.

| Program Being Withdrawn from Service | Replacement Programs |
|--|---|
| InfoPrint ProcessDirector (5765-H30) Versions 2.5.0 and V2.5.1 | Ricoh ProcessDirector Versions 3.0, 3.1 and 3.2 |
| Ricoh ProcessDirector Express Versions 1.0.0 and 1.0.1 | Ricoh ProcessDirector Express Versions 1.1.0, 1.2 and 1.3 |

Announce date

Planned Announce Date: August 26, 2014

Withdrawal from service date: August 28, 2015

Marketing channels

- Ricoh Sales Specialists

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CRD #SW 14-1509-3f
Service and Support Discontinuance
Announce August 26, 2014



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