
End of Service and Support for Ricoh ProcessDirector V3.0 and Ricoh ProcessDirector Express V1.1 – Replacements available

Overview

Effective June 24, 2016 Ricoh is withdrawing service and support for the programs in the following table.

Ricoh ProcessDirector (5765-H30) Versions 3.0.0 and 3.0.1
Ricoh ProcessDirector Express (5765-H29) Versions 1.1.0 and 1.1.1

The Replacement Programs are shown in the following table.

Program Being Withdrawn from Service	Replacement Programs
Ricoh ProcessDirector (5765-H30) Versions 3.0.0 and 3.0.1	Ricoh ProcessDirector Versions 3.1, 3.2 and 3.3
Ricoh ProcessDirector Express (5765-H29) Versions 1.1.0 and 1.1.1	Ricoh ProcessDirector Express Versions 1.2, 1.3. and 1.4

Announce date

Planned Withdrawal of Service Announce Date: March 25, 2015

Planned Withdrawal of Service Date: June 24, 2016

Marketing channels

- Ricoh Sales Specialists

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