
Withdrawal from Marketing and End of Software Maintenance Service and Support for RICOH ProcessDirector Express (5765-H29) V1.2 – Replacements available

Overview

Effective September 25, 2015 Ricoh is **withdrawing RICOH ProcessDirector Express (5765-H29) From Marketing**. This program can no longer be ordered after September 25, 2015. Customers can upgrade to RICOH ProcessDirector (5765-H30) Version 3.4.

Information regarding the integrated program offering is contained in the Announcement for RICOH ProcessDirector Version 3.4.

Effective March 31, 2017 Ricoh is ending Software Maintenance service and support for the programs in the following table.

Programs Being Withdrawn from Software Maintenance Service and Support
RICOH ProcessDirector Express (5765-H29) Versions 1.2

Customers can upgrade to the Replacement Program shown in the following table.

Programs Being Withdrawn from Maintenance Service and Support	Replacement Programs
RICOH ProcessDirector Express (5765-H29) Versions 1.2	RICOH ProcessDirector (5765-H30) Versions 3.4

Withdrawal and End of Software Maintenance Service & Support Dates:

End of Software Maintenance Service & Support Announcement Date: September 25, 2015

End of Software Maintenance Service & Support Effective Date: March 31, 2017

Withdrawal from Marketing Announce and Effective Date: September 25, 2015

Marketing channels

- Ricoh Sales Specialists

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