

# End of Software Maintenance Service and Support for RICOH ProcessDirector V3.1 – Replacements available

#### **Overview**

Effective March 31, 2017 Ricoh is ending Software Maintenance service and support for the program in the following table.

Ricoh ProcessDirector (5765-H30) Version 3.1

Customers can upgrade to the Replacement Programs shown in the following table.

| Program Being Withdrawn from<br>Software Maintenance Service and<br>Support | Replacement Programs                            |
|---|---|
| RICOH ProcessDirector (5765-H30)<br>Versions 3.1                            | RICOH ProcessDirector Versions 3.2, 3.3 and 3.4 |

## End of Service & Support dates

End of Software Maintenance Service & Support Announcement Date: September 25, 2015

End of Software Maintenance Service & Support Effective Date: March 31, 2017

### Marketing channels

Ricoh Sales Specialists

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