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# TotalFlow Supervisor v1.0

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## Overview and Description

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RICOH TotalFlow Supervisor is a new mobile application for supervisors and managers of production print environments. RICOH TotalFlow Supervisor makes it possible to access information about the status of network attached printers and jobs, presented in a useful, easy-to-read mobile format.

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## At-a-glance

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- Enables mobile monitoring of printing devices and jobs
- Leverages simple to use user interface
- Connects operations managers and their printers wherever their work takes them
- Works with non-Ricoh printers, although support levels may vary.
- Cuts downtime by empowering print operations managers to quickly identify and solve problems
- Lays groundwork for future innovations in mobile print shop management as updates roll out
- Provides above capabilities via no-charge, easy to download app for iOS and Android
- Requires no additional hardware or software to function

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## Customer Responsibilities

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- Downloading and installing the RICOH TotalFlow Supervisor mobile application from the appropriate download site for their device; either Apple App Store or the Google Play Store.
- The customer's device must have wireless access on the same network as their printers in order to communicate with the devices.
- The customer must correctly input the printer's unique Internet Protocol (IP) address.

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## Device and Operating System Information

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### Apple iOS Device

iOS 8.0 or greater

iPhone 5 or greater phone (optimized for portrait viewing on phone)

iPad 2 or greater  
Access to wireless network  
Access Apple App Store for download

**Google Android Device**

Google Android 4.1 or greater  
Phone or tablet (optimize for portrait viewing on phone)  
Access to wireless network  
Access to Google Play Store for download

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## **Terms and Conditions**

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RICOH TotalFlow Supervisor is offered by Ricoh USA in the United States and by one or more of its affiliates in selected countries outside of the United States, collectively (“RicoH”).

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with Ricoh are contained in the applicable user agreements, such as, but not limited to, the Ricoh Software License Agreement (RSLA) and the Ricoh Privacy Policy.

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## **Licensing:**

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Agreement to the Ricoh Software License Agreement (RSLA) and Privacy Policy governs the use of the application.

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## **Maintenance Service Offerings**

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There is no maintenance offer for RICOH TotalFlow Supervisor. Customer help guides are included with the application. A feedback email is available from within the application for customers who wish to submit comments and suggestions. Any updates to the help guides will be included in the next release of the software.

## **Ordering Information**

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There are no orderable Item Numbers or EDP Codes for RICOH TotalFlow Supervisor. The mobile application is available free of charge world-wide for download from the Apple App Store and Google Play Stores.

## **Accessibility by People with Disabilities**

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RICOH TotalFlow Supervisor is not accessible.

## **Trademarks**

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- TotalFlow Supervisor

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