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| Model: <ul style="list-style-type: none"> TotalFlow Print Manager D3C500 (RAC) TotalFlow Print Manager D3C507 (RE) TotalFlow Print Manager D3C514 (RJ) | | Date: 07/27/2016 | No.: PRINTM4.1.2 |
| Subject: TotalFlow Print Manager version 4.1.2 Release | | Prepared by: Mike Simpson, TotalFlow Development Project Manager | |
| From: Production Print Business Group – Printing Systems Software | | | |
| Classification: | <input type="checkbox"/> Troubleshooting <input type="checkbox"/> Mechanical <input type="checkbox"/> Paper path <input type="checkbox"/> Product Safety | <input type="checkbox"/> Part information <input type="checkbox"/> Electrical <input type="checkbox"/> Transmit/receive <input checked="" type="checkbox"/> Other (Release/Patch) | <input type="checkbox"/> Action required <input type="checkbox"/> Service manual revision <input type="checkbox"/> Retrofit information <input type="checkbox"/> Tier 2 |

SYMPTOM/DESCRIPTION – 4.1.2 Release

CAUSE – n/a

SOLUTION/DETAILS

The 4.1.2 release is a follow on point release to the English only 4.1.0 release from April 2016. 4.1.2 includes translations for French, Italian, German, Spanish, Dutch and Japanese. The following new features from 4.1.0 are included:

| Feature | Benefits |
|--------------------------------------|---|
| New, high speed database | The new database enhances the installation performance, removes errors and provides higher performance. |
| Generic Printer Support | With version 4.1, we will offer the ability to connect to many PostScript printers available regardless of the vendor. This support will include most finishing and tray options. The connection requires Ricoh personnel to operate the feature mapping tool if the printer model has not previously been mapped. Please see Printer Connector read me file for details. |
| Drag and drop file submission | Version 4.1 also includes the ability to drop PDF files onto the interface to create a new job in the system. This increases productivity, reducing the touch points required for jobs. |
| Multiple file operations | With version 4.1, it is now possible to select multiple files, right click, and perform many of the common operations offered. This reduces operator engagement time, improving efficiency. |
| Due date tracking | In PM 4.1, we now track the due date assigned to a job and highlight jobs at risk. This increases operator comfort and awareness, while reducing the chance of missing a deadline. |

See the NPLI for additional details.

The .iso files include full installers and documentation.

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|---|------------------|------------------|

The following translations are included in the 4.1.2 release:

- 4.1.2
 - French
 - Italian
 - German
 - Spanish
 - Dutch
 - Japanese

SIGNIFICANT FIELD ISSUES ADDRESSED

- None