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# RICOH ProcessDirector V3.5 End of Software Maintenance Service and Support – Replacement Available

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## Overview

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RICOH ProcessDirector V3.5 is being Withdrawn from Software Maintenance Service and Support on April 30, 2019.

## End of Software Maintenance and Support Dates

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- **End-of-Software Maintenance Service and Support Announce Date: December 17, 2017**
- **End-of-Software Maintenance Service and Support Effective Date: April 30, 2019**

The Replacement Program is shown in the following table.

Programs Being Withdrawn	Replacement Programs
RICOH ProcessDirector V3.5 (5765-H30)	RICOH ProcessDirector V3.6 (5765-H30)

## Marketing channels

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- All Ricoh Regions

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## Announcement Countries

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This Announcement applies to all Ricoh Regions

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