
Customer Reference Document: Withdrawal of Ricoh ProcessDirector Ink Estimation Option

Overview

Ricoh is announcing the withdrawal from marketing the Ricoh ProcessDirector Ink Estimation Option and related items. The Ink Estimation Option and related items will not be available to order after the last order date, effective date.

RPD INK ESTIMATION OPTION (5765-H30-0015)

The recommendation for customer's requiring Ink Estimation Option capability is to obtain the stand-alone Ink Estimation option available to IP5000 customers.

Announce Dates

Announce Date: October 26, 2018

Last Order Date, Effective Date: October 26, 2018

This withdrawal is for all Ricoh regions world-wide.

Description

Ricoh is announcing the withdrawal of the Ricoh ProcessDirector Ink Estimation Option and related items shown in the following table

Support for customers with existing maintenance agreements will continue through the end of the current maintenance agreement. Maintenance renewals after October 26, 2018 can only be extended to October 26, 2019.

Item Number	Description
5765-H30-0015	RPD INK ESTIMATION OPTION
5639-S19-0145	RPD INK ESTIMATION 1 YR REG
5639-S19-0146	RPD INK ESTIMATION 1 YR REN
5639-S20-0103	RPD INK ESTIMATION 1 YR AFTER LIC
5639-S22-0147	RPD INK ESTIMATION 3 YR REG
5639-S23-0190	RPD INK ESTIMATION 3 YR REN
5639-S24-0230	RPD INK ESTIMATION 3 YR AFTER LIC
5765-H30-R0028	RPD RU INK ESTIMATION OPTION
5639-S19-R0263	RPD RU INK ESTIMATION 1 YR REG
5639-S19-R0294	RPD RU INK ESTIMATION 1 YR REN
5639-S20-R0324	RPD RU INK ESTIMATION 1 YR AFTER LIC
5639-S22-R0356	RPD RU INK ESTIMATION 3 YR REG
5639-S23-R0405	RPD RU INK ESTIMATION 3 YR REN
5639-S24-R0452	RPD RU INK ESTIMATION 3 YR AFTER LIC
5765-H30-U0017	RPD INK ESTIMATION UPGRADE
5765-H30-U0075	RPD RU INK ESTIMATION UPGRADE
5765-H30-C0028	RPD INK ESTIMATION COLD BACKUP
5639-S28-0137	RPD INK ESTIMATION 5 YR REG
5639-S28-0207	RPD INK ESTIMATION 5 YR REN
5639-S28-0275	RPD INK ESTIMATION 5 YR AFTER LIC
5639-S28-R0127	RPD RU INK ESTIMATION 5 YR REG
5639-S28-R0187	RPD RU INK ESTIMATION 5 YR REN
5639-S28-R0246	RPD RU INK ESTIMATION 5 YR AFTER LIC
5639-S30-0137	RPD INK ESTIMATION 2 YR REG
5639-S30-0207	RPD INK ESTIMATION 2 YR REN
5639-S30-0275	RPD INK ESTIMATION 2 YR AFTER LIC
5639-S30-R0127	RPD RU INK ESTIMATION 2 YR REG
5639-S30-R0187	RPD RU INK ESTIMATION 2 YR REN
5639-S30-R0246	RPD RU INK ESTIMATION 2 YR AFTER LIC
5639-S31-0137	RPD INK ESTIMATION 4 YR REG
5639-S31-0207	RPD INK ESTIMATION 4 YR REN
5639-S31-0275	RPD INK ESTIMATION 4 YR AFTER LIC
5639-S31-R0127	RPD RU INK ESTIMATION 4 YR REG
5639-S31-R0187	RPD RU INK ESTIMATION 4 YR REN
5639-S31-R0246	RPD RU INK ESTIMATION 4 YR AFTER LIC