# **RICOH**

# Technical Bulletin

Model: Da • TotalFlow Production Manager D3E867 (RE)			Date	e: 08/24/2018	No.: PRODM4.3.2
Subject: TotalFlo Release	ow Production Manager v	Prepared by: Terry Medearis, TotalFlow Development Project			
From: Production Print Business Group - Printing Systems Software				Manager	
Classification:	<ul> <li>Troubleshooting</li> <li>Mechanical</li> <li>Paper path</li> <li>Product Safety</li> </ul>	Part in Electri Transr Other (Relea	cal nit/rec	eive	on required vice manual revision ofit information 2

### SYMPTOM/DESCRIPTION - 4.3.2 Release

#### CAUSE - New product release

### SOLUTION/DETAILS

The 4.3.2 release is a follow on to our 4.3.1 release and adds language support for Japanese. Changes for 4.3 include Pre-flight in the base product for NEW purchases. It remains an option for existing users as before.

Feature	Description
Greatly improved installation process	The updated installer is much faster and much more reliable with the removal of the two largest and most error prone components (ITM and activation phase)
New user interface part 2, including MarcomCentral integration support	The second phase of the user interface improvements brings much simpler control to workflows and printer features, while adding support for external connections such as MCC
PitStop Pre-flight	Now included in PM base version for new purchases, remains an option for existing users.
New reporting data and configuration options	Job color and b/w page counting and new options for how reporting is configure and managed are included in this new release



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Key features and benefits are:

Feature	Benefit		
Greatly improved installation process	Installation is now much faster, taking less time from other operations, while providing a more robust experience for the installer.		
New user interface part 2, including MarcomCentral integration support	Production Manager is now easier to understand and easier to navigate. Also, the new MarcomCentral connection support provides new automation opportunities for the shop operator		
PitStop Pre-flight	Very powerful pre-flight and color management tool now included on <u>new sales. It is still an option for upgrades.</u>		
New reporting data and configuration options	By providing color and b/w page counting, plus sheet usage per job, the shop operator has more information for control of inventory and costing.		

- Updated Readme and About Box on UI
- The .iso files include full installers and documentation.

## SIGNIFCANT FIELD ISSUES ADDRESSED

• Only minor issues resolved. No significant issues were present.