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# Customer Reference Document: Withdrawal of Ricoh ProcessDirector Ink Savvy Option

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## Overview

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Ricoh is announcing the withdrawal from marketing the Ricoh ProcessDirector Ink Savvy Option and related items. The Ink Savvy Option and related items will not be available to order after the last order date, effective date.

RPD INK SAVVY OPTION (5765-H30-0016) for RICOH ProcessDirector  
RPD INK SAVVY OPTION (5765-H70-0012) for RICOH ProcessDirector Subscription

The recommendation for customer's requiring Ink Savvy Option capability is to obtain the stand-alone Ink Savvy option available to IP5000 customers.

## Announce Dates

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Announce Date: November 12, 2021

Last Order Date, Effective Date: November 12, 2021

This withdrawal is for all Ricoh regions world-wide.

## Description

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Ricoh is announcing the withdrawal of the Ricoh ProcessDirector Ink Savvy Option and related items shown in the following table

Support for customers with existing maintenance agreements will continue through the end of the current maintenance agreement. Maintenance renewals after November 12, 2021 can only be extended to November 12, 2022.

These item numbers are for the RICOH ProcessDirector product:

Item number	Description
5765-H30-0016	RPD INK SAVVY OPTION
5765-H30-S0028-03-09	RPD INK SAVVY MEDIA
5765-H30-S0029-03-09	RPD INK SAVVY 5 LIC PACK MEDIA
5639-S19-0142	RPD INK SAVVY 1 YR REG
5639-S19-0140	RPD INK SAVVY 5 LIC PACK 1 YR REN
5639-S19-0141	RPD INK SAVVY 5+ LIC 1 YR REN
5639-S20-0106	RPD INK SAVVY 5 LIC PACK 1 YR AFTER LIC
5639-S20-0107	RPD INK SAVVY 5+ LIC 1 YR AFTER LIC
5639-S20-0109	RPD INK SAVVY 1 YR AFTER LIC
5639-S22-0152	RPD INK SAVVY 3 YR REG
5639-S23-0194	RPD INK SAVVY 3 YR REN
5639-S23-0192	RPD INK SAVVY 5 LIC PACK 3 YR REN
5639-S23-0193	RPD INK SAVVY 5+ LIC 3 YR REN
5639-S24-0236	RPD INK SAVVY 3 YR AFTER LIC
5765-H30-U0018	RPD INK SAVVY UPGRADE
5639-S28-0139	RPD INK SAVVY 5 YR REG
5639-S28-0209	RPD INK SAVVY 5 YR REN
5639-S28-0210	RPD INK SAVVY 5 LIC PACK 5 YR REN
5639-S28-0211	RPD INK SAVVY 5+ LIC 5 YR REN
5639-S28-0278	RPD INK SAVVY 5 LIC PACK 5 YR AFTER LIC
5639-S28-0279	RPD INK SAVVY 5+ LIC 5 YR AFTER LIC
5639-S28-0281	RPD INK SAVVY 5 YR AFTER LIC
5639-S30-0139	RPD INK SAVVY 2 YR REG
5639-S30-0209	RPD INK SAVVY 2 YR REN
5639-S30-0210	RPD INK SAVVY 5 LIC PACK 2 YR REN
5639-S30-0211	RPD INK SAVVY 5+ LIC 2 YR REN
5639-S30-0278	RPD INK SAVVY 5 LIC PACK 2 YR AFTER LIC
5639-S30-0279	RPD INK SAVVY 5+ LIC 2 YR AFTER LIC
5639-S30-0281	RPD INK SAVVY 2 YR AFTER LIC
5639-S31-0139	RPD INK SAVVY 4 YR REG
5639-S31-0209	RPD INK SAVVY 4 YR REN
5639-S31-0210	RPD INK SAVVY 5 LIC PACK 4 YR REN
5639-S31-0211	RPD INK SAVVY 5+ LIC 4 YR REN
5639-S31-0278	RPD INK SAVVY 5 LIC PACK 4 YR AFTER LIC
5639-S31-0279	RPD INK SAVVY 5+ LIC 4 YR AFTER LIC

5639-S31-0281	RPD INK SAVVY 4 YR AFTER LIC
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These item numbers are for the RICOH ProcessDirector Subscription product:

Item number	Description
5765-H70-0012-S1	RPD INK SAVVY 1 YR SUBSCR
5765-H70-0012-S2	RPD INK SAVVY 2 YR SUBSCR
5765-H70-0012-S3	RPD INK SAVVY 3 YR SUBSCR
5765-H70-0012-S4	RPD INK SAVVY 4 YR SUBSCR
5765-H70-0012-S5	RPD INK SAVVY 5 YR SUBSCR
5765-H70-S0028-03-09	RPD INK SAVVY MEDIA
5765-H70-C0045	RPD INK SAVVY COLD BACK SUBSCR
5765-H70-0012-R1	RPD INK SAVVY 1 YR SUBSCR REN
5765-H70-0012-R2	RPD INK SAVVY 2 YR SUBSCR REN
5765-H70-0012-R3	RPD INK SAVVY 3 YR SUBSCR REN
5765-H70-0012-R4	RPD INK SAVVY 4 YR SUBSCR REN
5765-H70-0012-R5	RPD INK SAVVY 5 YR SUBSCR REN