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# Customer Reference Document: RICOH InfoPrint Manager V4.15 (5648-F40) and RICOH InfoPrint Manager Subscription V4.15 (5648-F50)

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## Overview

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Effective Enterprise Output Management (EOM) is vital to reducing the total cost of operations of related print processes. Ricoh's premier EOM solution, RICOH InfoPrint Manager, is a robust enterprise application print management tool designed to fully support output processes, including distributed office print, high speed production, decentralized production, and enterprise application printing.

## Enhancements in this Release V4.15

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### Solution Updates

#### Enhanced SAP printer management (carried forward from 4.14.1)

- SAP is integrated into the Web Management Interface (WMI), reducing reliance on SAP GUI for creating and managing SAP printers and managing OMSs.
- SAP S/4HANA integration is certified, helping customers adopt newer SAP environments with confidence.
- SAP administration is streamlined by enabling creation and management in SAP systems that have a properly configured callback daemon and appropriate SAP access rights.

#### Security hardening and compliance (expanded in 4.15; foundation in 4.14.2)

- 4.15 strengthens the security posture through API hardening (including CSP and cookie posture improvements), removal of weak cryptography, and remediation of imaging-library CVEs.
- Encryption in transit and at rest, introduced in 4.14.2, continues to support secure job transmission and disk protection, including encrypted submission paths for Web GUI, pdpr, InfoPrint Submit Express, SAP client, and InfoPrint Select.
- 4.14.2 also introduced job encryption behaviors and guidance for clients using non-encrypted paths (recommending IPsec or similar), with practical handling for print subsystems that require decryption before handing off to native output methods.

#### Federated authentication controls (carried forward from 4.14.1; expanded in 4.15)

- Customers can specify which protocol to use when connecting via Federated Authentication, improving security control and deployment flexibility.
- 4.15 continues SSO readiness work and improves HTTPS and OpenSSL setup clarity with more actionable feedback in administrative experiences.

#### Encrypted IPP printing (IPPS) (new focus in 4.15)

- Added IPPS support across key submission and gateway paths to enable encrypted, standards-based job submission.
- Improved job attribute mapping for IPP and IPPS flows to maintain accurate tracking and reporting from submission through output.

### **Faster migrations and operations (new focus in 4.15)**

- Added Web UI-driven workflows to move printers, queues, and destinations between servers, reducing command-line dependency and shortening cutover windows.
- Expanded migration and operational tooling to simplify complex moves for administrators and reduce downtime.

### **Expanded federated authentication (new in 4.15)**

- Added support for **Keycloak** as the fourth federated authentication provider (alongside ADFS, Okta, and CA Identity Access). Enables flexible, standards-based integration with modern identity systems to streamline user management and enhance SSO consistency across environments.

### **REST API capabilities (new in 4.15)**

- Introduced expanded REST API endpoints for key administrative tasks like printer/queue management and federated auth configuration. Enables programmatic automation of migrations, monitoring, and server operations, reducing manual effort and supporting CI/CD integration across enterprise environments.

### **New licensing mechanism for subscription customers (new in 4.15)**

- Subscription customers now follow the same streamlined licensing process as perpetual license holders. Simplifies upgrades and management, no special trials or separate mechanisms required for 4.15 and future releases.

## **Web Management Interface and Web GUI**

### **Web Management Interface (WMI) enhancements (4.14.1 + 4.14.2 carried forward)**

- 4.14.1 improved administrator functions for cloud environments and enabled Force Stop on processes in starting and stopping states, improving operational control.
- 4.14.2 added options to enable PSF-specific traces, client tracing, and exposing internal server communication ports for pdservers, plus keyboard navigation improvements for usability.
- 4.15 continues admin-console improvements with clearer HTTPS and OpenSSL setup feedback and broader operational streamlining.

### **Web GUI enhancements (4.14.1 + 4.14.2 carried forward, plus 4.15 quality-of-life)**

- 4.14.1 introduced right-click actions like Change Retain Time (jobs) and Change Media (printer trays), added job name to notifications, and added completion time to retained-job attributes.
- 4.14.2 added total pages for selected jobs, multi-job submission from Web GUI (without needing a hot folder), 12-hour and 24-hour time format switching, and an option to encrypt inline resources.
- 4.15 extends Web UI improvements such as auxiliary sheet list visibility, Change Batch actions, destination usage visibility, retained-job completion-time visibility refinements, and broader UI polish, and improves screen-reader accessibility in key areas.

### **Print Rules improvements (carried forward from 4.14.3)**

- The form-definition attribute became selectable in the Print Rules Set Attribute list, improving rule authoring flexibility in the Web Administration Interface.

## New functionality and broader capability

### Containers, document viewing, and ingest (4.14.1 carried forward; expanded in 4.15)

- Podman container management support improves flexibility for containerized deployments.
- ASCII and simple-text input streams became viewable via View Job in the Web GUI, improving operational handling for text-based and MVS-style documents.
- 4.15 expands onboarding and operations with Windows archive and restore for printers, drivers, and ports, and the ability to receive and process ZIP bundles to simplify onboarding and bulk ingest flows.

### Device support (carried forward from 4.14.1 and 4.14.2)

- Added support for RICOH Pro 8400 Series models (including Pro 8400S, 8410, 8410S, 8420, 8420S) and added support for RICOH Pro C5400S and Pro C5410S.

## Platforms, browsers, and dropped support

### Expanded support (carried forward and modernized in 4.15)

- Rocky Linux support for servers and clients introduced in 4.14.1 is carried forward, while 4.15 adds RHEL 10 support and modernizes bundled runtime and UI framework components (Java 21, Angular 20).
- Windows Server 2025 support introduced in 4.14.1 is carried forward as part of the focus on current Windows platforms.

### Dropped support (4.14.1 + 4.15)

- Dropped macOS clients and the SAP HP-UX and Sun Solaris clients (from 4.14.1) to reduce support complexity and focus on current platforms.
- Windows Server 2016 is no longer supported in v4.15; customers on 2016 should plan an OS upgrade before adopting 4.15.

## Deprecated Printers

The following printer models are deprecated and will be removed in release IPM v4.15.

### They will still be supported as generic printers:

- InfoPrint 75
- InfoPrint 100
- InfoPrint Color 130 Plus
- InfoPrint EMP156
- InfoPrint PRO C900AFP
- InfoPrint PRO C901
- InfoPrint PRO C901S
- InfoPrint Pro 907
- InfoPrint Pro 907EX
- InfoPrint Pro 1107
- InfoPrint Pro 1107EX
- InfoPrint Pro 1357
- InfoPrint Pro 1357EX
- InfoPrint 1145 (no MFP support)
- InfoPrint 1422
- InfoPrint 1532

- InfoPrint 1540 MFP
- InfoPrint 1552
- InfoPrint 1560 MFP
- InfoPrint Color 1567
- InfoPrint 1570 MFP
- InfoPrint 1572
- InfoPrint 1572 MFP
- InfoPrint 1580 MFP
- InfoPrint 1585
- InfoPrint Color 1654
- InfoPrint Color 1664
- InfoPrint Color 1754 Express
- InfoPrint Color 1759 MFP
- InfoPrint Color 1764
- InfoPrint Color 1764 MFP
- InfoPrint Color 1767
- InfoPrint Color 1769 MFP
- InfoPrint 1823
- InfoPrint 1832
- InfoPrint 1834
- InfoPrint 1846 MFP
- InfoPrint 1850 MFP
- InfoPrint 1852
- InfoPrint 1854
- InfoPrint 1856 MFP
- InfoPrint 1860 MFP
- InfoPrint 1866 MFP
- InfoPrint 1870 MFP
- InfoPrint 1872
- InfoPrint 1880 MFP
- InfoPrint 1892
- InfoPrint 1930 MFP
- InfoPrint 1940 MFP
- InfoPrint 1948 MFP
- InfoPrint 1968 MFP
- InfoPrint 1985 MFP
- InfoPrint 1988 MFP
- InfoPrint Color 2047
- InfoPrint Color 2057 MFP
- InfoPrint 2060ES
- InfoPrint Color 2065
- InfoPrint 2075ES
- InfoPrint Color 2075 MFP
- InfoPrint 2085
- InfoPrint 2090ES
- InfoPrint 2105
- InfoPrint 2105ES
- InfoPrint 2190
- InfoPrint 2210
- InfoPrint 2235
- InfoPrint 3000
- 3160 Advanced Function Printer with Feature 4120, 4161, 4162, or 4163
- 3900 Advanced Function Printer Models 001, D01, D02, 0W1, 0W3, DW1, and DW2(including support for the MICR Post-Processing Interface Feature, the Set Media Modifications command to drive post-processing devices, such as Beste Bunch spot color printers, and the Interface Feature 4720)

- 3930 Page Printer Models 03D and 03S
- 3935 Advanced Function Printer with Feature 4020, 4121, or 4161
- 4312 Network Printer 12. OS Code Release Level 2.23 or later is required. For IPDS printing, the IPDS feature with IPDS Code Level 1.25 or later is required.
- 4317 Network Printer 17. OS Code Release Level 2.23 or later is required. For IPDS printing, the IPDS feature with IPDS Code Level 1.25 or later is required.
- 4324 Network Printer 24. OS Code Release Level 2.35 or later is required. For IPDS printing, the IPDS feature with IPDS Code Level 1.25 or later is required.
- InfoPrint SP 8200 DN1

## Item Numbers

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Choose “optional features” – one optional feature is required for each base license (5648-F40) that will install the optional feature. The optional features are listed in the “Item Numbers” section of this document.

ITEM NUMBER	DESCRIPTION	CHANGE
5648-F40-0003	PPFA OPTION	NO CHANGE
5648-F40-0004	SAP PRINT OPTION	NO CHANGE
5648-F40-0005	PULL PRINT OPTION	NO CHANGE
5648-F40-0006	AFP2PDF OPTION	NO CHANGE
5648-F40-0008	TRANSFORM FEATURE OPTION	NO CHANGE

### InfoPrint Manager V4.15 for AIX (64-bit kernel)

- AIX 7.2 Technology Level (TL) 5 Service Pack (SP) 11 or higher
- AIX 7.3 TL2 SP4 or higher

### InfoPrint Manager V4.15 for Linux (64-bit kernel)

- AlmaLinux 8 x86\_64 (version 8.6 or later)
- AlmaLinux 9 x86\_64
- AlmaLinux 10 x86\_64
- Red Hat Enterprise Linux (RHEL) 8 x86\_64
- Red Hat Enterprise Linux 9 x86\_64
- Red Hat Enterprise Linux 10 x86\_64
- Rocky Linux 9 x86\_64
- Rocky Linux 10 x86\_64
- SUSE Linux Enterprise Server (SLES) 15 x86\_64

### InfoPrint Manager V4.15 for Windows

InfoPrint Manager 4.15 supports only 64-bit versions of Windows for servers and clients.

Server supported operating systems are:

- Windows Server 2019 Standard
- Windows Server 2022 Standard
- Windows Server 2025 Standard

Client supported Windows operating systems are:

- Windows 10 Pro
- Windows 10 Enterprise
- Windows 11
- Windows Server 2019 Standard
- Windows Server 2022 Standard
- Windows Server 2025 Standard

## Publications

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All publications, except the InfoPrint Manager embedded help system, are downloadable from the [Ricoh Software Information Center](#) or <https://help.ricohsoftware.com/swinfocenter/>

### The following publications apply to all three platforms: AIX, Linux, and Windows:

- InfoPrint Manager: Installing InfoPrint Manager Transform Feature - G550-20160
- InfoPrint Manager: Secure Print: Installing and Configuring, G550-20129
- InfoPrint Manager AFP2PDF Transform Feature: Installing and Using, G550-1057
- InfoPrint Manager: SAP Planning and Configuring Guide, G550-1051
- InfoPrint Manager: PSF, Server, and Transform Manager Messages, G550-1053
- InfoPrint Manager: Reference, S550-1052
- InfoPrint Manager: High Availability Guidelines, G550-20261
- InfoPrint Manager: Dictionary of Keywords, S550-1188
- Page Printer Formatting Aid: User's Guide, S550-0801
- AFP Conversion and Indexing Facility, G550-1342

InfoPrint Manager for AIX ships with these publications:

- InfoPrint Manager for AIX: Planning Guide, G550-1060
- InfoPrint Manager for AIX: Getting Started, G550-1061
- InfoPrint Manager for AIX: Procedures, G550-1066
- InfoPrint Manager for AIX and Linux: Configuring and Tuning Guide, S550-1062

InfoPrint Manager for Linux ships with these publications:

- InfoPrint Manager for Linux: Planning Guide, G550-20262
- InfoPrint Manager for Linux: Getting Started, G550-20263
- InfoPrint Manager for Linux: Procedures, G550-20264
- InfoPrint Manager for AIX and Linux: Configuring and Tuning Guide, S550-1062

InfoPrint Manager for Windows ships with these publications:

- InfoPrint Manager for Windows: Planning Guide, G550-1071
- InfoPrint Manager for Windows: Getting Started, G550-1072
- InfoPrint Manager for Windows: Procedures, G550-1073

Japanese Translated IPM V4.15.1 Books. Nine of the 20 IPM V4.15.0 books were selected as Priority 1 books to be translated into Japanese. Here is the list of nine books that have been translated into Japanese for the IPM V4.15.1 release:

- RICOH InfoPrint Manager™ for AIX: Getting Started, GB88-4107-10
- RICOH InfoPrint Manager™ for AIX: Planning Guide, GB88-4103-11
- RICOH InfoPrint Manager™ for AIX: Procedures, GB88-4109-10
- RICOH InfoPrint Manager™ for Linux: Getting Started, G550-20265-09
- RICOH InfoPrint Manager™ for Linux: Planning Guide, G550-20268-09
- RICOH InfoPrint Manager™ for Linux: Procedures, G550-20266-09
- RICOH InfoPrint Manager™ for Windows: Getting Started, GB88-4106-10
- RICOH InfoPrint Manager™ for Windows: Planning Guide, G550-20267-10
- RICOH InfoPrint Manager™ for Windows: Procedures, GB88-4108-10

**Note:** The publications are included in the InfoPrint Manager Base Server DVD for each platform, which contains the publications in a PDF format.

## Help systems

- RICOH InfoPrint Manager Administration and Operations GUI (Java GUI) Help
- RICOH InfoPrint Manager Management Console (MMC) Help- for Windows
- RICOH InfoPrint Manager Management Interface (MMI) Help- for Linux
- RICOH InfoPrint Manager Web Administration Interface (Web GUI) Help - including Job Viewer
- RICOH InfoPrint Manger Web Management Interface (WMI) Help
- RICOH InfoPrint Select Help- for Windows and Linux
- RICOH InfoPrint Submit Express Help

## Language Support

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InfoPrint Manager V4.15.0 is available in English.

InfoPrint Manager V4.15.1 will be available in English, French, Italian, German, Spanish, and Japanese.

## InfoPrint Manager Limitations

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The following are InfoPrint Manager Limitations:

### ***InfoPrint Manager General Limitations:***

**Single Cell Halftone:** The small (one bit monochrome) images that are transformed with transparency enabled are not transformed with the Single Cell algorithms. The native PostScript data streams that use the image mask operator are transformed using the original halftone algorithms. The PDF data streams that process small (one bit monochrome) images with transparency enabled also use the original algorithms.

**Indexed Multiple Data Sets:** MVS Download Receiver cannot be used with multiple data sets that have already been indexed (contain AFP TLEs).

**Interchanging set version attribute:** The sap2afp transform command does not create IS/3 compliant AFP output when converting an ABAP file by specifying 3 as a value for the -is flag. The sap2afp transform command creates IS/3 compliant AFP output only when the input file is an OTF file.

**Job Viewer limitation for n-up documents when form-definition is used:** When viewing an AFP Job that uses a form-definition with an n-up value set, the n-up value will be ignored.

## ***InfoPrint Manager for Windows limitations:***

**Accounting information when printing PJI nested jobs to Ricoh controller devices reports 0 (zero) pages completed:** Accounting information when printing PJI nested jobs to Ricoh controller devices reports 0 (zero) pages completed when InfoPrint Manager is configured to report job completed when printed (wait-for-job-completion is enabled) and when using InfoPrint TCP/IP Network Port Monitor. If you encounter this problem, contact your local Ricoh printer representative.

**Make sure that all x64 kernel-mode software is signed:** Previous x64 versions of Microsoft Windows Server did not require drivers to be signed. However, in the x64 version of Windows Server, all kernel-mode software (including drivers) that runs on the computer must have a signature.

**InfoPrint Manager for Windows and Ricoh ProcessDirector for Windows limitation:** InfoPrint Manager for Windows and Ricoh ProcessDirector for Windows cannot coexist on the same Windows machine.

**Capitalization of object names:** InfoPrint Manager object names are case-sensitive. However, Windows API is not case sensitive. Because of this limitation, you cannot have two objects with the same name, even if one of the names has uppercase letters.

**When you use Class drivers (type 4 printer drivers), InfoPrint port monitor and InfoPrint TCP/IP Network Port Monitor are not supported:** Use V3 print drivers either shipped with the Windows installation base or downloaded from the manufacturer's website.

### **InfoPrint Transform Manager feature limitations**

- SAP2AFP transformer does not support SAP ABAP document format.

## ***InfoPrint Manager for Linux limitations:***

**InfoPrint Manager for Linux and Ricoh ProcessDirector for Linux limitation:** InfoPrint Manager for Linux and Ricoh ProcessDirector for Linux cannot coexist on the same Linux machine.

### **InfoPrint Transform Manager Feature limitations**

- SAP2AFP transformer does not support SAP ABAP document format.

## ***InfoPrint Manager for AIX limitations:***

**InfoPrint Manager for AIX and Ricoh ProcessDirector for AIX limitation:** InfoPrint Manager for AIX and Ricoh ProcessDirector for AIX cannot coexist on the same AIX machine.

**IBM AIX native printing system does not support IPv6:** IBM AIX native printing system does not support IPv6, so functions such as: LPD or remote queue, are not supported.

**InfoPrint Manager printing limitation on InfoPrint 5000:** You cannot print via a hot folder to an InfoPrint 5000 from InfoPrint Manager for AIX version 7.2.

## Customer Responsibilities

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The customer is responsible for installing, configuring, maintaining, and using this product according to documented procedures, and for using the product in accordance with the Ricoh Software License Agreement, which can be found at this Web link:

Software License Agreements:

[https://help.ricohsoftware.com/swinfocenter/ricoh-software-licenses/swlicenses.ditamap/\\$/license\\_infoprintmanager](https://help.ricohsoftware.com/swinfocenter/ricoh-software-licenses/swlicenses.ditamap/$/license_infoprintmanager)

Additional customer responsibilities can be found in the “Software Support Handbook” under your responsibilities at this Web link:

Ricoh Software Support Handbook:

<https://help.ricohsoftware.com/swinfocenter/ricoh-software-support/pdfs/Ricoh-GC-Software-Support-Handbook.pdf>

## Terms and Conditions

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RICOH InfoPrint Manager is offered by Ricoh USA, Inc. in the United States and by one or more of its affiliates in selected countries outside of the United States, collectively (“RicoH”).

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with Ricoh are contained in the applicable contract documents, such as, but not limited to, the Ricoh Software License Agreement (RSLA) and the Ricoh Software Maintenance Agreement for Production Printing Software.

**Licensing:** The RSLA governs your use of the program. Your invoice serves as your License Confirmation as defined in the RSLA. These programs have a One-time-charge (OTC) for use of the program, and an annual (or multi-year if available) renewable charge for ongoing support, which includes telephone assistance, as well as access to updates and new releases of the program if you have a current software maintenance agreement in effect.

## Maintenance Service Offerings

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Ricoh includes one year of software maintenance with the initial license acquisition of each program acquired under the terms of Ricoh Software Maintenance Agreement for Production Printing Software, which does not require customer signatures.

While covered under the terms of the software maintenance agreement, Ricoh provides assistance for your routine, short-duration installation, and usage (how to) questions, as well as code defect support and access to Product Updates, releases, and versions of the program.

Ricoh provides assistance via telephone and, if available, electronic access, only to your Information Systems (IS) technical support personnel during normal business hours (published prime shift hours) of your Ricoh support center. This assistance is not available to your end users. Ricoh provides Severity 1 assistance 24 hours a day, every day of the year.

Software maintenance does not include assistance for the design and development of applications, program modifications, print data-streams, your use of programs in other than their specified supported operating environment, or failures caused by products for which Ricoh is not responsible under this agreement.

## Limited Warranty

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RICOH InfoPrint Manager is warranted as stated in the Ricoh Software License Agreement

## **Software Subscription FAQs**

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**Q: When does a subscription start?**

A: The start date is the order date or the date that software is made available to the customer. The subscription will not function prior to the subscription start date. The customer will be billed when the order is placed.

**Q: When does a subscription end?**

A: The end date of the subscription is determined by the term of the subscription. If you purchase a two-year subscription starting on August 1 of one year, the subscription ends on July 31 two years later.

**Q: How does a RICOH InfoPrint Manager Subscription customer renew their subscription?**

A: Place an order for one of the renewal items. A subscription renewal can be for 1, 2, 3, 4 or 5 years. The subscription will be renewed the day after the existing subscription expires.

**Q: How does a RICOH InfoPrint Manager Subscription customer know when their subscription is going to expire?**

A: The License page of the user interface shows the subscription expiration date. A warning message appears in the user interface starting 60 days prior to the expiration date and at regular intervals thereafter.

**Q: Can a customer move from RICOH InfoPrint Manager Subscription to RICOH InfoPrint Manager?**

A: Yes, but there is no credit for prior subscription payments.

**Q: Can a customer move from RICOH InfoPrint Manager to RICOH InfoPrint Manager Subscription?**

A: To make this move on the same release of RICOH InfoPrint Manager, you must install the software again. You can upgrade your RICOH InfoPrint Manager with one release to RICOH InfoPrint Manager Subscription at a higher release without reinstalling the software.

**Q: Can a customer with a RICOH InfoPrint Manager perpetual license add a new subscription-based feature to their current license?**

A: No, the base product and features must be under the same license terms.

**Q: Is the 60-day trial still available?**

A: Yes. RICOH InfoPrint Manager Subscription can be used for 60 days without purchasing a subscription.

**Q: Can a RICOH InfoPrint Manager Subscription customer add a new feature part way through a subscription term?**

A: Yes. New features can be added at a prorated cost and the end date of the feature subscription will be coterminous with the base subscription end-date.

**Q: Can a RICOH InfoPrint Manager Subscription customer change the end date of a subscription to align it with the end of a printer or other equipment lease?**

A: Yes. A new subscription order is required to change the end date.

**Q: Can a RICOH InfoPrint Manager Subscription customer cancel prior to the subscription end date?**

A: Subscriptions cannot be cancelled.

**Q: Are Professional Services hours included in the subscription?**

A: No. Hours for customization, project management and other Advanced Solution Practice services as determined in the Statement of Work (SOW) remain a one-time charge (OTC) and are not included in the subscription pricing.

## RICOH InfoPrint Manager Subscription Ordering Information

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RICOH InfoPrint Manager Subscription is composed of a base license, printer attachment features, and optional features.

- Open the Configurator model for RICOH InfoPrint Manager (5648-F50)
- Choose from the Windows (5648-F50-0002W) or Linux (5648-F50-0003L) option
- Specify the desired subscription term (1, 2, 3, 4 or 5 years). The term must be the same for the base product and all the features in the order. If a customer adds a feature during the term of the base subscription, the term and price for the feature will be prorated to match the term of the base product.
- Choose optional features – one optional feature is required for each base license (5648-F50) that will install the optional feature. The optional features are listed in the “Item Numbers” section of this document.
- Specify the correct number and type of printer attachment features.
- For additional ordering information, see RICOH InfoPrint Manager V4.11.2 (5648-F50)

### Item Numbers

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Choose optional features – one optional feature is required for each base license (5648-F50) that will install the optional feature. The optional features are listed in the “Item Numbers” section of this document.

ITEM NUMBER	DESCRIPTION	CHANGE
5648-F50-0003-S1..5	PPFA OPTION	NO CHANGE
5648-F50-0004-S1..5	SAP PRINT OPTION	NO CHANGE
5648-F50-0005-S1..5	PULL PRINT OPTION	NO CHANGE
5648-F50-0006-S1..5	AFP2PDF OPTION	NO CHANGE
5648-F50-0008-S1..5	TRANSFORM FEATURE OPTION	NO CHANGE

## RICOH InfoPrint Manager Ordering Information

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RICOH InfoPrint Manager is composed of a base license, printer attachment features, and optional features. Open the Configurator model for RICOH InfoPrint Manager (5648-F40)

- Choose between Windows (5648-F40-0002W) or Linux (5648-F40-0003L) or the AIX (5648-F40-0001A) option
- Choose optional features – one optional feature is required for each base license (5648-F40) that will install the optional feature. The optional features are listed in the “Item Numbers” section of this document.
- Specify the desired maintenance item (1, 2, 3, 4 or 5 years) –
- Specify the correct number and type of printer attachment features. Effective October 27, 2017, there are changes to the Printer Attachment Features. The revised printer speeds for each of the printer attachment categories are described below:
  - Workgroup Printers (Now 80 impressions per minute (ipm) and below; Previously this group was 62 impression per minute)
  - Added Group of 10 printers at 80 impressions per minute and below
  - Low Speed Printers (Now 80-150 impressions per minute; previously 63-110 ipm. The new printer groups for low speed are:
    - Single Device at 81-150 impressions per minute
    - Added Group of 5 printers at 81-150 impressions per minute
    - Added Group of 10 printers at 81-150 impressions per minute
    - Added Group of 25 printers at 81-150 impressions per minute
  - Medium Speed Printers (Now 151-400) impressions per minute; previously this group was 111-300 impressions per minute)
    - No new groups are being added
  - High Speed Printers are now defined as 401-1,999 impressions per minute; Previously this group was 301-1,499 impressions per minute)
    - No new groups are being added
  - Ultra-High Speed is now defined as 2,000 impressions per minute or above. Previously this group was for printers greater than 1,499 impressions per minute.
    - No new groups are being added

## Printer Attachment Requirements

- General Attachment Requirements
  - The following general requirements explain the requirement for acquisition of printer attachment features.
  - Unless an attachment is not required by either the General Exceptions or the Product Specific Attachment Exceptions set forth below, a printer attachment feature is required for each physical printer that receives print data. When the same physical printer receives data from multiple Ricoh print servers (InfoPrint Manager and RICOH InfoPrint Manager), only one printer attachment is required. A “physical printer” may be a printer or a controller and printer combination.
- General Exceptions
  - A printer attachment feature is not required when output is sent to another printer server or application and not to a physical printer.
  - Physical printers that are used only for test, development and cold backup do not require printer attachments.
  - Physical printers that are used solely to add MICR or color to a page previously printed by another physical printer do not require a printer attachment. For example, an InfoPrint 5000 XR3 would not require an attachment but other physical printers with integrated MICR or color capability will require a printer attachment feature.

- Definitions

- Impressions per minute (IPM) for letter (8.5 x 11 inches) or A4 (210x297 mm) that is standard for your location. An Impression is defined as a printed side. A page with one side printed equals 1 impression and a page printed on both sides equals 2 impressions.
- Cutsheet printers use 1-UP printing speed. Print speed is determined by the highest rated A4/Letter impressions per minute specified for cutsheet printers.
- Continuous Forms printers use 2UP printing speeds per engine or the maximum A4/letter IPM per paper width allowed. Use the highest rated images-per-minute throughput per engine to determine the print attachment for continuous forms printers. Duplex continuous form printers that have two print engines need two printer attachments.

The Printer Attachment Items for standard licenses are shown in the following table.

ITEM	IPM PRINTER ATTACHMENT OPTIONS	Printer Speeds for Printer Attachment features
5648-F40-0093	IPM GRP OF 10 WORKGRP PRNTR ATTACH	Group of 10 printers 80 impressions per minute and below
5648-F40-0023	IPM GRP OF 25 WORKGRP PRNTR ATTACH	Workgroup defined as 80 impressions per minute and below
5648-F40-0024	IPM GRP OF 50 WORKGRP PRNTR ATTACH	Workgroup defined as 80 impressions per minute and below
5648-F40-0025	IPM GRP OF 100 WORKGRP PRNTR ATTACH	Workgroup defined as 80 impressions per minute and below
5648-F40-0026	IPM GRP OF 200 WORKGRP PRNTR ATTACH	Workgroup defined as 80 impressions per minute and below
5648-F40-0027	IPM GRP OF 500 WORKGRP PRNTR ATTACH	Workgroup defined as 80 impressions per minute and below
5648-F40-0028	IPM GRP OF 1000 WORKGRP PRNTR ATTACH	Workgroup defined as 80 impressions per minute and below
5648-F40-0020	IPM LOW-SPEED SINGLE PRNTR ATTACH	Single Device defined as 81-150 impressions per minute
5648-F40-0090	IPM LOW-SPEED GROUP OF 5 PRNTR ATTACH	Group of 5 printers as 81-150 impressions per minute
5648-F40-0091	IPM LOW-SPEED GROUP OF 10 PRNTR ATTACH	Group of 10 printers as 81-150 impressions per minute
5648-F40-0092	IPM LOW-SPEED GROUP OF 25 PRNTR ATTACH	Group of 25 printers as 81-150 impressions per minute
5648-F40-0021	IPM MED-SPEED PRINT ENGINE ATTACH	Single Device defined as 151 - 400 impressions per minute
5648-F40-0022	IPM HIGH-SPEED PRINT ENGINE ATTACH	Single High Speed defined as 401-1,999 impressions per minute
5648-F40-0029	IPM ULTRA HIGH-SPEED PRINT ENGINE ATTACH	Single Ultra High Speed defined as 2,000 impressions per minute or above

The Printer Attachment Items for subscription licenses are shown in the following table:

ITEM	IPM PRINTER ATTACHMENT OPTIONS	Printer Speeds for Printer Attachment features
5648-F50-0093-S1	IPM GRP OF 10 WORKGRP PRNTR ATTACH 1 YR SUBSCR	Group of 10 printers 80 impressions per minute and below
5648-F50-0023-S1	IPM GRP OF 25 WORKGRP PRNTR ATTACH 1 YR SUBSCR	Workgroup defined as 80 impressions per minute and below
5648-F50-0024-S1	IPM GRP OF 50 WORKGRP PRNTR ATTACH 1 YR SUBSCR	Workgroup defined as 80 impressions per minute and below
5648-F50-0025-S1	IPM GRP OF 100 WORKGRP PRNTR ATTACH 1 YR SUBSCR	Workgroup defined as 80 impressions per minute and below
5648-F50-0026-S1	IPM GRP OF 200 WORKGRP PRNTR ATTACH 1 YR SUBSCR	Workgroup defined as 80 impressions per minute and below
5648-F50-0027-S1	IPM GRP OF 500 WORKGRP PRNTR ATTACH 1 YR SUBSCR	Workgroup defined as 80 impressions per minute and below
5648-F50-0028-S1	IPM GRP OF 1000 WORKGRP PRNTR ATTACH 1 YR SUBSCR	Workgroup defined as 80 impressions per minute and below
5648-F50-0020-S1	IPM LOW-SPEED SINGLE PRNTR ATTACH 1 YR SUBSCR	Single Device defined as 81-150 impressions per minute
5648-F50-0090-S1	IPM LOW-SPEED GROUP OF 5 PRNTR ATTACH 1 YR SUBSCR	Group of 5 printers as 81-150 impressions per minute
5648-F50-0091-S1	IPM LOW-SPEED GROUP OF 10 PRNTR ATTACH 1 YR SUBSCR	Group of 10 printers as 81-150 impressions per minute
5648-F50-0092-S1	IPM LOW-SPEED GROUP OF 25 PRNTR ATTACH 1 YR SUBSCR	Group of 25 printers as 81-150 impressions per minute
5648-F50-0021-S1	IPM MED-SPEED PRINT ENGINE ATTACH 1 YR SUBSCR	Single Device defined as 151 - 400 impressions per minute
5648-F50-0022-S1	IPM HIGH-SPEED PRINT ENGINE ATTACH 1 YR SUBSCR	Single High Speed defined as 401-1,999 impressions per minute
5648-F50-0029-S1	IPM ULTRA HIGH-SPEED PRINT ENGINE ATTACH 1 YR SUBSCR	Single Ultra High Speed defined as 2,000 impressions per minute or above

## Marketing channels

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Ricoh Sales Specialists

## Warranty Period

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The program is warranted for 90 days as stated in the Ricoh Software License Agreement.

## Accessibility by people with disabilities

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Base InfoPrint Manager Accessibility capabilities and characteristics apply to this InfoPrint Manager update.

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