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## Software service discontinuance: InfoPrint ProcessDirector V2.2.1 and V2.3.0 – replacements available

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**This AMD was corrected on February 21, 2013. The Program Numbers of the Programs being Withdrawn from Service were corrected.**

### Overview

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**Effective February 12, 2014 Ricoh Production Print Solutions (RPPS) will withdraw support for the programs in the following table.**

Program Name Being Withdrawn from Service
InfoPrint ProcessDirector for AIX (5765-H26) V2.2.1 and V2.3.0,
InfoPrint ProcessDirector for Linux (5765-H27) V2.2.1 and V2.3.0
InfoPrint ProcessDirector for Windows (5765-H28) V2.2.1 and V2.3.0

**The Replacement Programs are shown in the following table.**

Program Being Withdrawn from Service	Replacement Programs
InfoPrint ProcessDirector for AIX (5765-H26) V2.2.1 and V2.3.0,	InfoPrint ProcessDirector for AIX (5765-H26) V2.4.0 InfoPrint ProcessDirector (5765-H30) V2.5.0 Ricoh ProcessDirector V3.0.0
InfoPrint ProcessDirector for Linux (5765-H27) V2.2.1 and V2.3.0	InfoPrint ProcessDirector for Linux (5765-H27) V2.4.0 InfoPrint ProcessDirector (5765-H30) V2.5.0 Ricoh ProcessDirector V3.0.0
InfoPrint ProcessDirector for Windows (5765-H28) V2.2.1 and V2.3.0	InfoPrint ProcessDirector for Windows (5765-H28) V2.4.0 InfoPrint ProcessDirector (5765-H30) V2.5.0 Ricoh ProcessDirector 3.0.0

## **Announce date**

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**Planned Announce Date: February 12, 2013**

**Withdrawal from service date: February 12, 2014**

## **Marketing channels**

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- Ricoh Sales Specialists

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