
Customer Reference Document – InfoPrint Manager for Windows (5648-F36) V2.3 PU 14 and InfoPrint Manager for AIX (5648-F35) V4.3 PU 14 Enhancements

Overview

Effective Enterprise Output Management (EOM) is vital to driving reductions in the Total Cost of Operations (TCO) of output and related print processes. Ricoh's premier EOM solution, InfoPrint Manager, is a robust enterprise application print management tool designed to fully support output processes, including distributed, production, and enterprise application printing.

With a wide array of submission methods and data stream capabilities, InfoPrint Manager for AIX and InfoPrint Manager for Windows provide powerful capabilities designed to reduce output environment TCO in the following ways:

- Simplifying enterprise print environments through print server consolidation and reductions in the need for print server administrators. Tight management of output from enterprise applications, such as SAP, to provide better tracking and control offloads workload from expensive enterprise application administrators who often spend their valuable time dealing with print related issues.
- Improving operator / end user efficiency through centralized user, administrator, and management interfaces for system wide output management control. Configurable notifications keep users, administrators, and operators informed when critical events happen or action is needed. Access to a centralized point of control of the output system allows the help desk to provide a simple and efficient error recovery.
- Increasing asset utilization through vendor-agnostic manual job and queue management for complete control over when and how jobs are processed and printed. Combining device load balancing, process automation, and job scheduling with robust and automated transform capabilities enable flexible job flows.
- Decreasing the cost of print through audit-ready accounting and end user LDAP authentication for cost analysis and bill-back. Reprint capability and legacy job manipulation nearly eliminates the need to go back to the job's source application. Authenticated pull-printing can eliminate unneeded distributed print output and increases print room security. High availability configurations are designed to eliminate business process interruptions that depend on output to be successful.

Optional related software is easily integrated to facilitate seamless migration of legacy Xerox LPS or Metacode applications to open formats, as well as conversions of print applications into PDF to send as mail attachments, archive, or present on the web.

Announce and General Availability Dates

Planned Announce Date: March 26, 2013

Planned Availability Date: March 29, 2013

Item Numbers

There are no new item numbers. Ordering instructions are not changed.

These enhancements are for these products:

Program Name	Program Number
InfoPrint Manager for AIX V4.3	5648-F35
InfoPrint Manager for Windows V2.3	5648-F36

Description

New IS/3 Attribute

InfoPrint Manager has added a new interchange-set-version (IS/3) attribute. This document and actual destination attribute indicates the interchange set version for the resulting AFP data stream of PCL2AFP, PS/PDF2AFP, or SAP2AFP transforms.

New Pull Print Delete Jobs Function

The InfoPrint Manager Pull Print Feature has been enhanced with the delete jobs function. InfoPrint Manager has been enhanced to delete the Pull Print or AnyPlace jobs from the InfoPrint Manager systems when working in conjunction with Nuance Equitrac 4.2.6 server.

Enhanced InfoPrint Select for Linux Mac OS.

InfoPrint Manager has added new functionality to the InfoPrint Select for Linux and InfoPrint Select for Mac OS clients:

- InfoPrint Manager Jobs window: The InfoPrint Manager Jobs dialog displays a list of jobs that have been submitted to print.
- InfoPrint Manager Printers window: The InfoPrint Manager Printers window displays information about all the InfoPrint Manager destinations used by the InfoPrint Select printers.
- InfoPrint Manager Message window: If you have the InfoPrint Manager Message window running when you submit a print job using InfoPrint Select, notifications are requested.

New Case Sensitive LDAP Attributes

InfoPrint Manager has added support for case sensitive LDAP attributes in InfoPrint Select for Windows, InfoPrint Select for Linux, and InfoPrint Select for Mac OS. The letter case of the LDAP login attribute can be selected from one of these values: CASE SENSITIVE, CONVERT TO LOWER CASE, or CONVERT TO UPPER CASE.

New WorldType Font Support

InfoPrint Manager has added support for the WorldType Fonts Collection v8.13. The SAP2AFP transform was updated to work with the WorldType Fonts Collection v8.13.

Marketing channels

RPPS Sales Specialists

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Software Requirements

InfoPrint Manager for AIX with Product Update 14 (PTF U130002) requires one of the following versions of AIX:

- AIX 5.3 Technology Level 10 or higher
- AIX 6.1 Technology Level 3 or higher
- AIX 7.1

InfoPrint Manager for Windows with Product Update 14 (PTF U130003) requires the Windows operating system to be installed at one of the following versions:

The supported 32-bit operating systems are:

- Windows 2000 Professional SP4
- Windows 2000 Server SP4

- Windows XP Professional SP2 or later
- Windows Server 2003 Standard Edition SP2 or later
- Windows Server 2003 R2 Standard Edition SP2 or later
- Windows Server 2003 Enterprise Edition SP2 or later
- Windows Server 2003 R2 Enterprise Edition SP2 or later
- Windows Vista Business (User Account Control (UAC) off)
- Windows Vista Enterprise (UAC off)
- Windows Server 2008 Standard Edition (UAC off)
- Windows Server 2008 Enterprise Edition (UAC off)
- Windows 7 Professional (UAC off)
- Windows 7 Ultimate (UAC off)
- Windows 7 Enterprise (UAC off)

The supported 64-bit operating systems are:

- Windows Server 2003 Standard
- Windows Server 2003 R2 Standard
- Windows Server 2003 Enterprise
- Windows Server 2003 R2 Enterprise
- Windows Vista Business (UAC off)
- Windows Vista Ultimate (UAC off)
- Windows Server 2008 Standard (UAC off)
- Windows Server 2008 R2 Standard (UAC off)
- Windows Server 2008 Enterprise (UAC off)
- Windows Server 2008 R2 Enterprise (UAC off)
- Windows 7 Professional (UAC off)
- Windows 7 Ultimate (UAC off)
- Windows 7 Enterprise (UAC off)

Publications

All publications are downloadable from the Ricoh Information Center

<http://www4.infoprintsolutionscompany.com/help/index.jsp>

The InfoPrint Manager for AIX ships with the following publications, some of which have been revised for these enhancements:

- InfoPrint Manager for AIX: Introduction and Planning Guide, G550-1060-07
- InfoPrint Manager for AIX: Installation Instructions, G550-1059-02
- InfoPrint Manager for AIX: Getting Started, G550-106107
- InfoPrint Manager: License Information, G550-1058-06

- InfoPrint Manager: Trial License Information, G550-20173-01
- InfoPrint Manager for AIX: Procedures, G550-1066-08
- InfoPrint Manager for AIX: Configuration and Tuning Guide, S550-1062-03
- InfoPrint Manager: Reference, S550-1052-10
- InfoPrint Manager: Pull Print Installing and Configuring Guide, G550-20129-05
- InfoPrint Manager: SAP R/3 Planning and Configuration Guide, G550-1051-07
- InfoPrint Manager: PSF and Server Messages, G550-1053-05
- InfoPrint Font Summary, G550-1140-03

Help for InfoPrint Manager GUIs is included with the appropriate GUI.

The InfoPrint Manager for Windows ships with the following publications, some of which have been revised for these Enhancements:

- InfoPrint Manager for Windows: Introduction and Planning Guide, G550-1071-07
- InfoPrint Manager : License Information, G550-1058-06
- InfoPrint Manager: Trial License Information, G550-20173-01
- InfoPrint Manager for Windows: Getting Started, G550-1072-08
- InfoPrint Manager for Windows: Procedures, G550-1073-08
- InfoPrint Manager: Reference, S550-1052-10
- InfoPrint Manager: Pull Print Installing and Configuring Guide, G550-20129-05
- InfoPrint Manager: SAP R/3 Planning and Configuration Guide, G550-1051-07
- InfoPrint Manager: PSF and Server Messages, G550-1053-05
- InfoPrint Font Summary, G550-1140-03

Help for InfoPrint Manager GUIs is included with the appropriate GUI.

Note: The publications are included in the InfoPrint Manager User Documentation CD (GK4T-20023-00), which contains the publications in both HTML and PDF formats.

Customer Responsibilities

The customer is responsible for installing, configuring, maintaining, and using the InfoPrint Manager according to documented procedures and for using the product in accordance with the Ricoh Production Print Solutions International Product License Agreement (IPLA), which can be found at this Web link:

<http://www.infoprint.com/licenses>

Additional customer responsibilities can be found in the Software Support Handbook under your responsibilities at this Web Link:

[http://www.infoprint.com/internet/comnelit.nsf/Files/Software_Support_Handbook/\\$File/Software_Support_Handbook.pdf](http://www.infoprint.com/internet/comnelit.nsf/Files/Software_Support_Handbook/$File/Software_Support_Handbook.pdf)

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Ordering Information

InfoPrint Manager is composed of a base license, required printer attachment features based on the rated speed in impressions per minute of printers driven by the server running InfoPrint Manager, and several optional features. For detailed ordering information contact your local Ricoh or Ricoh Production Print Solutions sales representative or contact us directly. Directions for locating your sales representative or contacting us can be found at:

http://www.infoprint.com/internet/ipww.nsf/vwWebPublished/swip_infoprint-manager_en#h6

Accessibility by people with disabilities

Base InfoPrint Manager Accessibility capabilities and characteristics apply to this InfoPrint Manager update.

A U.S. Section 508 Voluntary Product Accessibility Template (VPAT) containing details on the product accessibility compliance can be requested via the Web site at:

<http://www.infoprint.com/accessibility>

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