
RICOH TotalFlow DocEnhancer Ticketer feature

Overview and Description

RICOH TotalFlow DocEnhancer, a plug-in to Adobe Acrobat Professional, allows you to visually define and display enhancements on fully composed PDF files. Enhancements include creating bar codes and text and adding images and hidden areas. TotalFlow DocEnhancer is a smart and intuitive product that allows print providers to quickly enhance PDF files to streamline the production process.

Announce and General Availability Dates

Planned Announce Date: December 17, 2013

Planned Availability Date: December 20, 2013

New Item Numbers

Item Number	Description
5765-H33	RICOH TotalFlow DocEnhancer
5765-H33-0003	TotalFlow DocEnhancer Ticketer Optional Feature
5765-H33-S0003	Supply Feature - TotalFlow DocEnhancer Ticketer Feature
5639-T19-0012	TotalFlow DocEnhancer Ticketer Feature - 1 Year Registration
5639-T19-0022	TotalFlow DocEnhancer Ticketer Feature - 1 Year Renewal
5639-T22-0032	TotalFlow DocEnhancer Ticketer Feature - 3 Year Registration
5639-T22-0042	TotalFlow DocEnhancer Ticketer Feature - 3 Year Renewal

Ticketer Feature Description

With logic-based ticketing, you can send the right media and finishing information, including exceptions, to the right printer, based on printer configuration. No more setting exceptions on a page-by-page basis. The optional Ticketer feature lets you set rules once and apply them to all documents within a PDF file—even hundreds or thousands of documents. For example, you can set a rule to staple only documents that have multiple sheets. Or, if you are sending a thank-you letter to donors, you can set up the ticket so it includes instructions for variable data (amount of donation last year, amount of proposed donation this year). And you can specify a preprinted color form for donors who contributed more than \$500 and a black-and-white form for others.

System Requirements

TotalFlow DocEnhancer can be installed on a client workstation. The workstation must be running one of these operating systems:

- Windows XP Professional with SP3 or above – 32 and 64 bit
- Windows 7 Professional with SP1 or above – 32 and 64 bit
- Windows 8 – 32 and 64 bit.

In addition, the following hardware and software is required:

- Adobe Acrobat X Pro version 10.1.1 or above or version 11
- Sun Java JRE 1.7 Update 6 or higher
- 2 GB RAM
- The Ticketer feature requires an additional 1 GB of RAM
- The Verification feature requires an additional 2 GB of RAM

Language Support

RICOH TotalFlow DocEnhancer Ticketer feature is available in English.

Publications

- TotalFlow DocEnhancer: Installing, Configuring, and Using, English, G550-20241-01
- TotalFlow DocEnhancer: Installing, Configuring, and Using, German, G550-20302-00
- TotalFlow DocEnhancer: Installing, Configuring, and Using, French, G550-20303-00
- TotalFlow DocEnhancer: Installing, Configuring, and Using, Italian, G550-20304-00
- TotalFlow DocEnhancer: Installing, Configuring, and Using, Japanese, G550-20305-00
- TotalFlow DocEnhancer: Installing, Configuring, and Using, Spanish, G550-20306-00
- DocEnhancer verification tool: Installing and Using, English, G550-20257-00
- DocEnhancer verification tool: Installing and Using, German, G550-20307-00
- DocEnhancer verification tool: Installing and Using, French, G550-20308-00
- DocEnhancer verification tool: Installing and Using, Italian, G550-20309-00
- DocEnhancer verification tool: Installing and Using, Japanese, G550-20310-00
- DocEnhancer verification tool: Installing and Using, Spanish, G550-20311-00

Accessibility by people with disabilities

TotalFlow DocEnhancer Ticketer Feature has the following capabilities for vision-impaired users.

- Can be operated using only the keyboard
- Communicates all information without color
- Supports interfaces commonly used by screen magnifiers
- Supports interfaces commonly used by screen readers (except for the Printer Manager dialog and any dialogs launched from the Printer Manager Dialog).
- Provides documentation in an accessible format

TotalFlow DocEnhancer has the following capability for users with mobility impairments or limited hand use:

- Can be operated using only the keyboard

SECTION 508 OF THE U.S. REHABILITATION ACT

TotalFlow DocEnhancer Ticketer Feature, when used in accordance with Ricoh Production Print Solution's associated documentation, is capable of satisfying the applicable requirements of Section 508 of the Rehabilitation Act, provided that any assistive technology used with the product properly interoperates with it. A U.S. Section 508 Voluntary Product Accessibility Template (VPAT) can be requested using InfoPrint Solution Company's Web site at

<http://www.infoprint.com/accessibility>

Customer Responsibilities

The customer is responsible for installing, configuring, maintaining and using this product according to documented procedures, and for using the product in accordance with the Ricoh Production Print Solution International Product License Agreement (IPLA), which can be found at this Web link:

<http://www.infoprint.com/licenses>

Additional customer responsibilities can be found in the Software Support Handbook under your responsibilities at this Web Link:

[http://www.infoprint.com/internet/comnelit.nsf/Files/Software_Support_Handbook/\\$File/Software_Support_Handbook.pdf](http://www.infoprint.com/internet/comnelit.nsf/Files/Software_Support_Handbook/$File/Software_Support_Handbook.pdf)

Terms and Conditions

TotalFlow DocEnhancer is offered by Ricoh Production Print Solutions LLC in the United States and by one or more of its affiliates in selected countries outside of the United States, collectively ("Ricoh").

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[http://www.infoprint.com/internet/comnelit.nsf/Files/Software_Support_Handbook/\\$File/Software_Support_Handbook.pdf](http://www.infoprint.com/internet/comnelit.nsf/Files/Software_Support_Handbook/$File/Software_Support_Handbook.pdf)

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Money-back Guarantee: If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it; if within 30 days of your invoice date you return the program and invoice or a copy thereof to the party from whom you obtained it. If you download the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

Ordering Information

Order the Base product and the appropriate maintenance.

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