
End of Service and Support for InfoPrint ProcessDirector V2.5 and Ricoh ProcessDirector Express V1.0 – Replacements available

Overview

Effective August 28, 2015 Ricoh is withdrawing service and support for the programs in the following table.

InfoPrint ProcessDirector (5765-H30) Versions 2.5.0 and V2.5.1
Ricoh ProcessDirector Express (5765-H29) Versions 1.0.0 and 1.0.1

The Replacement Programs are shown in the following table.

Program Being Withdrawn from Service	Replacement Programs
InfoPrint ProcessDirector (5765-H30) Versions 2.5.0 and V2.5.1	Ricoh ProcessDirector Versions 3.0, 3.1 and 3.2
Ricoh ProcessDirector Express Versions 1.0.0 and 1.0.1	Ricoh ProcessDirector Express Versions 1.1.0, 1.2 and 1.3

Announce date

Planned Announce Date: August 26, 2014

Withdrawal from service date: August 28, 2015

Marketing channels

- Ricoh Sales Specialists

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Service and Support Discontinuance
Announce August 26, 2014



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