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# End of Software Maintenance Service and Support for RICOH ProcessDirector V3.1 – Replacements available

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## Overview

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Effective March 31, 2017 Ricoh is ending Software Maintenance service and support for the program in the following table.

Ricoh ProcessDirector (5765-H30) Version 3.1
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Customers can upgrade to the Replacement Programs shown in the following table.

Program Being Withdrawn from Software Maintenance Service and Support	Replacement Programs
RICOH ProcessDirector (5765-H30) Versions 3.1	RICOH ProcessDirector Versions 3.2, 3.3 and 3.4

## End of Service & Support dates

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**End of Software Maintenance Service & Support Announcement Date: September 25, 2015**

**End of Software Maintenance Service & Support Effective Date: March 31, 2017**

## Marketing channels

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- Ricoh Sales Specialists

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