## **RICOH**

## Technical Bulletin

Model: • TotalFlow Path 4.1			Date: 10/10/2017			No.: PathEOM
Subject: TotalFlow Path End of Marketing				Prepared by: Tiberiu Dumitrescu		
From: Printing S						
Classification:	<ul> <li>Troubleshooting</li> <li>Mechanical</li> <li>Paper path</li> <li>Product Safety</li> </ul>	<ul> <li>Part information</li> <li>Electrical</li> <li>Transmit/receiv</li> <li>Other</li> <li>(Release/Patch</li> </ul>		eive	<ul> <li>Action required</li> <li>Service manual revision</li> <li>Retrofit information</li> <li>Tier 2</li> </ul>	

**SYMPTOM/DESCRIPTION** – TotalFlow Path will be withdrawn from marketing and sales.

## CAUSE – n/a

## SOLUTION/DETAILS

TotalFlow Path will be withdrawn from marketing and sales activity, effective January 9, 2018. After December 12, 2017, no new licenses will be available for TotalFlow Path. Existing licenses will continue to work.

401415	401417	401208	401209	401218			
401211	401211	401222	401241	401242			
401419	401552	401416	401418	401213			
401214	401219	401216	401217	401223			
401245	401246	401420	401553				

The following EDP codes are retired:

TotalFlow Production Manager 4.2.3 will be released on the same date including support for MarcomCentral equivalent to the current support in TotalFlow Path.

Future releases of TotalFlow Production Manager will include support for Avanti Slingshot, using the new AIS technology. In a future release AIS will also include the ability for the regions to add integrations of region-specific 3<sup>rd</sup> party applications.

TotalFlow Path 4.1 will continue to be supported for 2 years following the effective date for end of marketing up to December 12, 2019.