
Withdrawal from Marketing and End of Software Maintenance Service and Support for RICOH TotalFlow DocEnhancer (5765-H33) - Replacement available

Overview

Effective March 23, 2018 Ricoh is **withdrawing RICOH TotalFlow DocEnhancer (5765-H33) from marketing. This program can no longer be ordered after March 23, 2018.**

Customers can upgrade to RICOH ProcessDirector (5765-H30) Version 3.6. Information is available in the Announcement for RICOH ProcessDirector Version 3.6.

Effective March 31, 2019 Ricoh is ending Software Maintenance service and support for the programs in the following table.

Programs Being Withdrawn from Software Maintenance Service and Support
RICOH TotalFlow DocEnhancer (5765-H33) Versions 1.3 and 1.3.2

Customers can upgrade to the Replacement Program shown in the following table.

Programs Being Withdrawn from Software Maintenance Service and Support	Replacement Programs
RICOH TotalFlow DocEnhancer (5765-H33) Version 1.3 and 1.3.2	RICOH ProcessDirector (5765-H30) Version 3.6

Withdrawal and End of Software Maintenance Service & Support Dates:

- End of Software Maintenance Service & Support Announcement Date: March 23, 2018
- End of Software Maintenance Service & Support Effective Date: March 31, 2019

- Withdrawal from Marketing Announce and Effective Date: March 23, 2018

Marketing Channels

Ricoh Sales Specialists

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