
Withdrawal from Marketing and End of Software Maintenance Service and Support for RICOH InfoPrint Transform Manager (5639-ITM) - Replacement Available

Overview

Effective June 22, 2018 Ricoh is withdrawing RICOH InfoPrint Transform Manager (5639-ITM) from marketing. This program can no longer be ordered after June 22, 2018.

Customers can upgrade to Image Transform Feature of RICOH ProcessDirector (5765-H30) Version 3.6. Information is available in the announcement for RICOH ProcessDirector Version 3.6.

Effective June 22, 2019 Ricoh is ending Software Maintenance service and support for the programs in the following table.

Programs Being Withdrawn from Software Maintenance Service and Support

RICOH InfoPrint Transform Manager (5639-ITM) – Versions 3.0

Customers can upgrade to the Replacement Program shown in the following table.

Programs Being Withdrawn from Software Maintenance Service and Support	Replacement Programs
InfoPrint Transform Feature (5639-ITM)	RICOH ProcessDirector (5765-H30) Version 3.6

Withdrawal and End of Software Maintenance Service & Support Dates:

- Withdrawal and End of Software Maintenance Service & Support Announcement Date: June 15, 2018
- Withdrawal from Marketing Effective Date: June 22, 2018
- End of Software Maintenance Service & Support Effective Date: June 22, 2019

Marketing Channels

Ricoh Sales Specialists

Trademarks

Ricoh, InfoPrint, and the InfoPrint logo are trademarks or registered trademarks of Ricoh Co., Ltd., in Japan, the United States, and other countries, and are used under license from the trademark owner.