
Customer Reference Document:

Withdrawal of RICOH TotalFlow™ Producer (5765-M20)

Ricoh has announced the end of sale and end of life for RICOH TotalFlow Producer, effective July 1, 2024.

Please note the following important details:

- Last day to order: July 1, 2024
- This withdrawal applies to all Ricoh regions worldwide.

For customers seeking similar functionality, Fiery® JobFlow™ is an alternative solution to automate job preparation steps in prepress workflows.

Product codes discontinued with this announcement:

Package Type	EDP Code	Description
Base		
Base 1 yr.	5765-M20-0001-S1	RICOH TOTALFLOW PRODUCER BASE PACKAGE 1YR SUBSCR
Base 2 yrs.	5765-M20-0001-S2	RICOH TOTALFLOW PRODUCER BASE PACKAGE 2YR SUBSCR
Base 3 yrs.	5765-M20-0001-S3	RICOH TOTALFLOW PRODUCER BASE PACKAGE 3YR SUBSCR
Base 4 yrs.	5765-M20-0001-S4	RICOH TOTALFLOW PRODUCER BASE PACKAGE 4YR SUBSCR
Base 5 yrs.	5765-M20-0001-S5	RICOH TOTALFLOW PRODUCER BASE PACKAGE 5YR SUBSCR
Base Renewal		
Base 1 yr. Ren.	5765-M20-0001-R1	RICOH TOTALFLOW PRODUCER BASE PACKAGE 1YR SUBSCR REN
Advanced Package Base		
Adv. Base 1 yr.	5765-M20-0002-S1	RICOH TOTALFLOW PRODUCER ADVANCED PACKAGE 1YR SUBSCR
Adv. Base 2 yrs.	5765-M20-0002-S2	RICOH TOTALFLOW PRODUCER ADVANCED PACKAGE 2YR SUBSCR
Adv. Base 3 yrs.	5765-M20-0002-S3	RICOH TOTALFLOW PRODUCER ADVANCED PACKAGE 3YR SUBSCR
Adv. Base 4 yrs.	5765-M20-0002-S4	RICOH TOTALFLOW PRODUCER ADVANCED PACKAGE 4YR SUBSCR
Adv. Base 5 yrs.	5765-M20-0002-S5	RICOH TOTALFLOW PRODUCER ADVANCED PACKAGE 5YR SUBSCR
Advanced Package Base Renewal		

Adv. Base 1 yr. Ren.	5765-M20-0002-R1	RICOH TOTALFLOW PRODUCER ADVANCED PACKAGE 1YR SUBSCR REN
Advanced Package Promotion <i>RNA Only</i>		
Promo 1 yr.	5765-M20-0002-PR-S1	RICOH TOTALFLOW PRODUCER ADVANCED PACKAGE 1YR SUBSCR PROMO
Promo 3 yr.	5765-M20-0002-PR-S3	RICOH TOTALFLOW PRODUCER ADVANCED PACKAGE 3YR SUBSCR PROMO
Promo 5 yr.	5765-M20-0002-PR-S5	RICOH TOTALFLOW PRODUCER ADVANCED PACKAGE 5YR SUBSCR PROMO
Add. Storage		
Storage 1 yr.	5765-M20-0021-S1	RICOH TOTALFLOW PRODUCER 1TB ADDL STORAGE 1YR SUBSCR
Storage 2 yr.	5765-M20-0021-S2	RICOH TOTALFLOW PRODUCER 1TB ADDL STORAGE 2YR SUBSCR
Storage 3 yr.	5765-M20-0021-S3	RICOH TOTALFLOW PRODUCER 1TB ADDL STORAGE 3YR SUBSCR
Storage 5 yr.	5765-M20-0021-S5	RICOH TOTALFLOW PRODUCER 1TB ADDL STORAGE 5YR SUBSCR
Add. Storage Renewal		
Storage 1 yr.	5765-M20-0021-R1	RICOH TOTALFLOW PRODUCER 1TB ADDL STORAGE 1YR SUBSCR REN
Add-On		
Add-On 1 yr.	5765-M20-0022-S1	RICOH TOTALFLOW PRODUCER ADD-ON OPTIONS 1YR SUBSCR
Add-On 2 yr.	5765-M20-0022-S2	RICOH TOTALFLOW PRODUCER ADD-ON OPTIONS 2YR SUBSCR
Add-On 3 yr.	5765-M20-0022-S3	RICOH TOTALFLOW PRODUCER ADD-ON OPTIONS 3YR SUBSCR
Add-On 4 yr.	5765-M20-0022-S4	RICOH TOTALFLOW PRODUCER ADD-ON OPTIONS 4YR SUBSCR
Add-On 5 yr.	5765-M20-0022-S5	RICOH TOTALFLOW PRODUCER ADD-ON OPTIONS 5YR SUBSCR
Add-On Renewal		
Add-On 1 yr.	5765-M20-0022-R1	RICOH TOTALFLOW PRODUCER ADD-ON OPTIONS 1YR SUBSCR REN
Data Egress Feature		
Egress 1 yr.	5765-M20-0023-S1	RICOH TOTALFLOW PRODUCER 1TB DATA EGRESS ADD-ON 1YR SUBSCR
Egress 2 yr.	5765-M20-0023-S2	RICOH TOTALFLOW PRODUCER 1TB DATA EGRESS ADD-ON 2YR SUBSCR
Egress 3 yr.	5765-M20-0023-S3	RICOH TOTALFLOW PRODUCER 1TB DATA EGRESS ADD-ON 3YR SUBSCR
Egress 4 yr.	5765-M20-0023-S4	RICOH TOTALFLOW PRODUCER 1TB DATA EGRESS ADD-ON 4YR SUBSCR
Egress 5 yr.	5765-M20-0023-S5	RICOH TOTALFLOW PRODUCER 1TB DATA EGRESS ADD-ON 5YR SUBSCR

Data Egress Feature Renewal		
Egress 1 yr.	5765-M20-0023-R1	RICOH TOTALFLOW PRODUCER 1TB DATA EGRESS ADD-ON 1YR SUBSCR REN