



# Release Notes for RICOH InfoPrint Manager™ for Windows 4.13.3

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This edition applies to InfoPrint Manager for Windows Version 4 Release 13.3. It is available in the RICOH Software Information Center at <https://help.ricohsoftware.com/swinfocenter>.

We encourage you to become part of the InfoPrint Manager community by visiting our forum at <http://rpp.ricoh-ipm.forums.net>, where you can engage in InfoPrint Manager related discussions. Register your account and start participating in the InfoPrint Manager forum threads.

InfoPrint Manager provides an Ideas portal for InfoPrint Manager users to submit feedback to the product management team directly from the product interface. The Ideas portal link is <https://ipm-ideas.ricohsoftware.com/>.

A new online platform has been rolled out for InfoPrint Manager customers to engage the support team. It is available at <https://support.ricohsoftware.com> and allows customers to open and manage support tickets across their organization. For more information about registering and working with support tickets using the new online platform, visit [https://help.ricohsoftware.com/swinfocenter/ricoh-software-support/support\\_project.ditamap/\\$/support\\_using\\_support\\_site](https://help.ricohsoftware.com/swinfocenter/ricoh-software-support/support_project.ditamap/$/support_using_support_site).

## ↓ Note

- To find out if your country supports opening and managing support tickets directly by customers, contact your local Ricoh representative.

**All InfoPrint Manager servers and clients must be upgraded to the same version. Do not forget to upgrade any secondary InfoPrint Manager servers.**

If you are upgrading multiple servers, keep all clients at the older (4.9.1 or earlier) level until all servers are upgraded to 4.9.2 or later. Then upgrade the clients.

**You must agree to the terms of the [Software Maintenance Agreement \(SWMA\)](#) prior to installing the InfoPrint Manager software.**

## What's new in Release 4.13.3?

InfoPrint Manager for Windows 4.13.3 is a service release. Details about the updates below will be included in the publications for the next release, InfoPrint Manager for Windows 4.14.0:

- **Added support for the Podman container management tool.**
- **Included Rocky® Linux® support for server and clients.**
- **Added support for the following RICOH Pro 8400 Series printer models:**
  - RICOH Pro 8400S
  - RICOH Pro 8410
  - RICOH Pro 8410S
  - RICOH Pro 8420
  - RICOH Pro 8420S

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- **Added support for AFP Workbench Viewer, version 3.09.00.01.**
  - **Dropped support for the macOS® clients.**
  - **The following printer models are deprecated and will be removed in the next release. They will still be supported as generic printers:**
    - InfoPrint 75
    - InfoPrint 100
    - InfoPrint Color 130 Plus
    - InfoPrint EMP156
    - InfoPrint PRO C900AFP
    - InfoPrint PRO C901
    - InfoPrint PRO C901S
    - InfoPrint Pro 907
    - InfoPrint Pro 907EX
    - InfoPrint Pro 1107
    - InfoPrint Pro 1107EX
    - InfoPrint Pro 1357
    - InfoPrint Pro 1357EX
    - InfoPrint 1145 (no MFP support)
    - InfoPrint 1422
    - InfoPrint 1532
    - InfoPrint 1540 MFP
    - InfoPrint 1552
    - InfoPrint 1560 MFP
    - InfoPrint Color 1567
    - InfoPrint 1570 MFP
    - InfoPrint 1572
    - InfoPrint 1572 MFP
    - InfoPrint 1580 MFP
    - InfoPrint 1585
    - InfoPrint Color 1654
    - InfoPrint Color 1664
    - InfoPrint Color 1754 Express
    - InfoPrint Color 1759 MFP
    - InfoPrint Color 1764
    - InfoPrint Color 1764 MFP
    - InfoPrint Color 1767

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- InfoPrint Color 1769 MFP
  - InfoPrint 1823
  - InfoPrint 1832
  - InfoPrint 1834
  - InfoPrint 1846 MFP
  - InfoPrint 1850 MFP
  - InfoPrint 1852
  - InfoPrint 1854
  - InfoPrint 1856 MFP
  - InfoPrint 1860 MFP
  - InfoPrint 1866 MFP
  - InfoPrint 1870 MFP
  - InfoPrint 1872
  - InfoPrint 1880 MFP
  - InfoPrint 1892
  - InfoPrint 1930 MFP
  - InfoPrint 1940 MFP
  - InfoPrint 1948 MFP
  - InfoPrint 1968 MFP
  - InfoPrint 1985 MFP
  - InfoPrint 1988 MFP
  - InfoPrint Color 2047
  - InfoPrint Color 2057 MFP
  - InfoPrint 2060ES
  - InfoPrint Color 2065
  - InfoPrint 2075ES
  - InfoPrint Color 2075 MFP
  - InfoPrint 2085
  - InfoPrint 2090ES
  - InfoPrint 2105
  - InfoPrint 2105ES
  - InfoPrint 2190
  - InfoPrint 2210
  - InfoPrint 2235
  - InfoPrint 3000
  - 3160 Advanced Function Printer with Feature 4120, 4161, 4162, or 4163

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- 3900 Advanced Function Printer Models 001, D01, D02, 0W1, 0W3, DW1, and DW2 (including support for the MICR Post-Processing Interface Feature, the Set Media Modifications command to drive post-processing devices, such as Beste Bunch spot color printers, and the Interface Feature 4720)
  - 3930 Page Printer Models 03D and 03S
  - 3935 Advanced Function Printer with Feature 4020, 4121, or 4161
  - 4312 Network Printer 12. OS Code Release Level 2.23 or later is required. For IPDS printing, the IPDS feature with IPDS Code Level 1.25 or later is required.
  - 4317 Network Printer 17. OS Code Release Level 2.23 or later is required. For IPDS printing, the IPDS feature with IPDS Code Level 1.25 or later is required.
  - 4324 Network Printer 24. OS Code Release Level 2.35 or later is required. For IPDS printing, the IPDS feature with IPDS Code Level 1.25 or later is required.
  - InfoPrint SP 8200 DN1
  - **Publications:**
    - **English**
      - ◆ *RICOH InfoPrint Manager for Windows: Planning Guide*, G550-1071
      - ◆ *RICOH InfoPrint Manager for Windows: Getting Started*, G550-1072
      - ◆ *RICOH InfoPrint Manager for Windows: Procedures*, G550-1073
      - ◆ *RICOH InfoPrint Manager: High Availability Guidelines*, G550-20261
      - ◆ *RICOH InfoPrint Manager: Reference*, S550-1052
      - ◆ *RICOH InfoPrint Manager: PSF, Server, and Transform Messages*, G550-1053
      - ◆ *RICOH InfoPrint Manager: Secure Print: Installing and Configuring*, G550-20129
      - ◆ *RICOH InfoPrint Manager: SAP R/3 Planning and Configuring Guide*, S550-1051
      - ◆ *AFP Conversion and Indexing Facility: User's Guide*, G550-1342
      - ◆ *RICOH InfoPrint Manager: Dictionary of Keywords*, S550-1188
      - ◆ *RICOH InfoPrint Manager AFP2PDF Transform Feature: Installing and Using*, G550-1057
      - ◆ *Page Printer Formatting Aid for Windows: User's Guide and Reference*, S550-0801
      - ◆ *RICOH InfoPrint Manager: Installing InfoPrint Manager Transform Feature*, G550-20160
    - **Japanese**
      - ◆ *RICOH InfoPrint Manager for Windows: Planning Guide*, G550-20267
      - ◆ *RICOH InfoPrint Manager for Windows: Getting Started*, GB88-4106
      - ◆ *RICOH InfoPrint Manager for Windows: Procedures*, GB88-4108

## Limitations

### **Accounting information when printing PJI nested jobs to Ricoh controller devices reports 0 (zero) pages completed**

Accounting information when printing PJI nested jobs to Ricoh controller devices reports 0 (zero) pages completed when InfoPrint Manager is configured to report job completed when

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printed (wait-for-job-completion is enabled) and when using InfoPrint TCP/IP Network Port Monitor. If you encounter this problem, contact your local Ricoh printer representative.

### **Single Cell Halftone**

The small (one bit monochrome) images that are transformed with transparency enabled are not transformed with the Single Cell algorithms. The native PostScript® data streams that use the imagemask operator are transformed using the original halftone algorithms. The PDF data streams that process small (one bit monochrome) images with transparency enabled also use the original algorithms.

### **Make sure that all x64 kernel-mode software is signed**

Previous x64 versions of Microsoft® Windows Server® did not require drivers to be signed. However, in the x64 version of Windows Server, all kernel-mode software (including drivers) that runs on the computer must have a signature.

### **Indexed Multiple Data Sets**

MVS™ Download Receiver cannot be used with multiple data sets that have already been indexed (contain AFP TLEs).

### **InfoPrint Manager for Windows and RICOH ProcessDirector™ for Windows limitation**

InfoPrint Manager for Windows and RICOH ProcessDirector™ for Windows cannot coexist on the same Windows machine.

### **Interchanging set version attribute**

The sap2afp transform command does not create IS/3 compliant AFP output when converting an ABAP® file by specifying 3 as a value for the **-is** flag. The sap2afp transform command creates IS/3 compliant AFP output only when the input file is an OTF file.

### **Capitalization of object names**

InfoPrint Manager object names are case-sensitive. However, Windows API is not case-sensitive. Because of this limitation, you cannot have two objects with the same name, even if one of the names has uppercase letters.

### **When you use Microsoft V4 printer drivers, all InfoPrint Manager port monitors (InfoPrint Select, InfoPrint TCP/IP Port Monitor, InfoPrint Port Monitor) are not supported**

Use V3 print drivers either shipped with the Windows installation base or downloaded from the manufacturer's website.

### **InfoPrint Transform Manager feature limitations**

- InfoPrint Manager for Windows and InfoPrint Transform Manager feature for Windows cannot coexist on the same Windows machine.
- SAP2AFP transformer does not support SAP® ABAP document format.

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## Job Viewer limitations

- When viewing an AFP Job that uses a form-definition with an n-up value set, the n-up value will be ignored.
- Embedded PDF files can be viewed only when the job is viewed page by page. When viewing the full document, the embedded PDF files are not supported.

## Known problems and workarounds

### Longer processing for color text that uses embedded fonts

When transforming PDF with color text that uses embedded font subsets to black and white or color AFP output, the rip processing can take longer. If you use **savevm=false**, this performance will improve. However, we recommend using the current default of **savevm=true** because, in some cases, PDF input files with many embedded font subsets might fail to transform. The **savevm** option appears on the **ps2afp/pdf2afp** command line as: **-pragma pdf2psoptions=savevm=true**.

### Upgrading SAP Clients on Linux

If you are upgrading your SAP clients, update the LOMS definitions for all your InfoPrint Manager printers to point to the updated **ipm\_submit**, **ipm\_dev\_query**, **ipm\_job\_query**, and **ipm\_job\_cancel** commands by removing all trailing **.linux** options from the OMS commands. For more information on modifying the OMS commands, see *RICOH InfoPrint Manager: SAP R/3 Planning and Configuring Guide*.

### License clock tampering problem

If the InfoPrint Manager is installed on a machine with the system date and time older than the current date, the InfoPrint Manager server starts issuing the error: “5010-901 InfoPrint Manager detected a time tampering problem”.

Contact your support personnel and ask them to make sure that the system time is synchronized with the Internet time server. Remove the license that caused the problem and reinstall it.

### Job status and device timeout setting

The device timeout setting can cause the jobs to be reported as failed and the actual destination state to be changed to **needs key operator** when InfoPrint Manager is configured to provide accurate job status (by enabling the **wait-for-job-completion** attribute), which requires the backend program to wait for the jobs to print completely.

If your physical printer has a timeout setting, make sure it is disabled or the timeout value is higher than the necessary time to print your largest possible job when you enable the **wait-for-job-completion** attribute. For Ricoh printers, you can use Remote Maintenance by telnet to make the necessary changes to the direct printing port settings (**diprint** command).

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**AFP files with inline resources might not print correctly when submitted as a multi-document job via pdpr command or Web GUI**

Specific AFP documents containing inline resources might be misprinted if the AFP files are send as multiple documents of the same job. To avoid this situation, submit each file separately.



## Security fixes included in Release 4.13.3

Release 4.13.3 includes fixes for these CVEs:

IBM® Semeru Runtime® Open Edition for Java® – OpenJDK® 17.0.12.1	OpenJDK: potential UTF8 size overflow (8314794) <a href="#">CVE-2024-21131</a>
	OpenJDK: Excessive symbol length can lead to infinite loop <a href="#">CVE-2024-21138</a>
	OpenJDK: Range Check Elimination (RCE) pre-loop limit overflow <a href="#">CVE-2024-21140</a>
	OpenJDK: Out-of-bounds access in 2D image handling <a href="#">CVE-2024-21145</a>
	OpenJDK: RangeCheckElimination array index overflow <a href="#">CVE-2024-21147</a>
IBM Semeru Runtime Open Edition for Java – OpenJ9 0.44.0	Successful attacks of this vulnerability can result in unauthorized update, insert or delete access to some of Oracle Java SE, Oracle GraalVM for JDK, Oracle GraalVM Enterprise Edition accessible data. <a href="#">CVE-2024-21131</a>
OpenSSL® 3.0.15	Possible denial of service in X.509 name checks <a href="#">CVE-2024-6119</a>
	SSL_select_next_proto buffer overread <a href="#">CVE-2024-5535</a>

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## CCRs included in Release 4.13.3

Release **4.13.3** includes resolution for these CCRs:

IPM3-1321	pdf2afp transform using AGSPDL PDF processor hangs due to infinite loop in the code for shading area.
IPM-27530	PDF container support of AFP2PDF transform does not work in Job Viewer.
IPM-1292	Document format of input file is simple ASCII but incorrectly detected as HPGL.
IPM3-1306	Unexpected communication issue between a spooler server and an actual destination from another server causes spooler server to hang when deleting jobs.
IPM3-1315	ERROR: 0420-128 InfoPrint cannot find or cannot access the form definition resource resulting from afpsplit when using identical inline and external form definitions.
PSFC-9106	When using a large value (but less than 4096 characters) for the Location of Resources (resource-context attribute), printing fails (ainbe/ainmain/mkprof crash).
IPM3-1334	Case sensitive filtering does not work anymore in Web GUI.
IPM3-1322	Object list request issued by an LDAP authenticated user takes too long when an object ACL (server, queue, destination) is protected and does not grant everyone (*) read access slowing down the command and possibly the login of Web GUI.
IPM3-1333	ISMU does not restore the PSF printer profile file if the actual destination has not been defined in InfoPrint Manager beforehand.
IPM3-1349	Web GUI's jobs view has areas that are not displayed (empty rows).

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