



# Release Notes for InfoPrint Manager for Windows 4.4.1 (March 2015)



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This edition applies to InfoPrint Manager for Windows, Version 4 Release 4. It is available on the Ricoh Production Print Web site: <http://rpp.ricoh-usa.com/>

All InfoPrint Manager servers should be upgraded at the same time. Do not forget to also upgrade any secondary InfoPrint Manager servers.

## What's new in Release 4.4.1?

- **Added support to view the documents for a job in the InfoPrint Manager Web Operations GUI.**

The View Job option is available in the InfoPrint Manager Web Operations GUI.

### Note

Starting with this release, the InfoPrint Manager Web server does not start automatically during system startup. You can specify whether or not the InfoPrint Manager Web server starts on reboot using the InfoPrint Manager Management Console.

For more information, see *InfoPrint Manager for Windows: Getting Started*, G550-1072.

- **New and enhanced InfoPrint Manager Administration and Operations GUIs.**

The InfoPrint Manager Administration and Operations GUIs provide an improved readability and visual presentation.

- Redesigned icons for objects and trees.
- Redesigned icons in the toolbar.
- New icons displayed in the pop-up dialogs.
- Easier identification of the object.

- **The speed ranges for InfoPrint-driven Printer Features have changed as follows:**

- Workgroup Speed Print Engine Feature (0 to 62 pages per minute)
- Low Speed Print Engine Feature (63 to **110** pages per minute)
- Medium Speed Print Engine Feature (**111** to **300** pages per minute)
- High Speed Print Engine Feature (**301** to 1499 pages per minute)
- Ultra High Speed Print Engine Feature (1500 and higher pages per minute)

For more information, see *InfoPrint Manager for Windows: Planning Guide*, G550-1071.

- **Added support for Windows Gateway, InfoPrint Port, and InfoPrint TCP/IP Network Port Monitor for 64-bit version.**

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The Windows Gateway, InfoPrint Port, and InfoPrint TCP/IP Network Port Monitor for 64-bit Windows operating systems components of the InfoPrint Manager for Windows are available on request.

For more information, see *InfoPrint Manager for Windows: Getting Started*, G550-1072.

- **Added support for PCL6 for PSF-Other and PSF Command destinations.**

InfoPrint Manager now supports printing data streams as PCL6 for PSF-Other and PSF Command destinations.

For more information, see *InfoPrint Manager for Windows: Planning Guide*, G550-1071, *InfoPrint Manager for Windows: Getting Started*, G550-1072, and *InfoPrint Manager: Reference*, S550-1052.

- **Added support for FS45 IOCA streams for PSF-Other and PSF Command destinations.**

InfoPrint Manager now supports full printing color IOCA objects on the PCL6 printers defined as PSF-Other and PSF Command destinations.

For more information, see *InfoPrint Manager for Windows: Getting Started*, G550-1072.

- **Support for new Windows server and client operating systems.** InfoPrint Manager server and client for Windows platform now support Windows Server 2012 R2 Standard, Windows 8.1 Pro, and Windows 8.1 Enterprise.

For a complete list of supported operating systems for the server and clients, see *InfoPrint Manager for Windows: Planning Guide*, G550-1071.

- **Enhanced support for printing specific page ranges using the page-select attribute.**

The **page-select** attribute is now supported by Passthrough DSS. The supported data streams are PS and PCL.

For more information, see *InfoPrint Manager: Reference*, S550-1052.

- **Enhanced support for scheduling a job for printing using the job-print-after attribute.**

The **job-print-after** attribute is now supported for individual job scheduling.

For more information, see *InfoPrint Manager: Reference*, S550-1052.

- **New -H host:port parameter for all command line client commands.**

The host and port client connection information to the InfoPrint Manager server can now be specified by all **pd** commands via -H parameter.

For more information, see *InfoPrint Manager: Reference*, S550-1052.

- **More detailed information on the reason why a job needs to be ripped can be found in the error log.**

A new error logs message was added that contains information about the attribute that caused the job to be ripped.

For more information, see *InfoPrint Manager PSF, Server, and Transform Messages*, G550-1053.

- **InfoPrint Manager Administration and Operations GUIs support the message logical destination attribute.**

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The message logical destination attribute is now displayed in the InfoPrint Manager Administration and Operations GUIs. The **Message** field is available under the **General** tab in the **Logical Destination Properties**.

- **Enhanced support for InfoPrint Manager output format for files greater than 2 gigabytes.**

The InfoPrint Manager output format for files greater than 2 gigabytes is now supported for booklet print, booklet print with integrated cover, and side-by-side copies.

For more information, see *InfoPrint Manager for Windows: Getting Started*, G550-1072.

- **Added support for V8 toner.**

V8 toner supports only these printer models:

- 4100 HD3-HD4
- 4100 MD1-MD2
- 4100 TD1-TD2

For more information, see *InfoPrint Manager: Reference*, S550-1052.

- **Added support for the InfoPrint Font Collection, Version 3.3.0.**

InfoPrint Manager now supports the InfoPrint Font Collection, Version 3.3.0

For more information, see *InfoPrint Font Collection: Font Summary*, G550-20001.

- **Added support for Red Hat Enterprise Linux 7.** InfoPrint Manager client for Linux platform now support Red Hat Enterprise Linux 7.

For more information, see *InfoPrint Manager for Windows: Planning Guide*, G550-1071.

- **Added support for RICOH Pro VC60000.**

InfoPrint Manager provides support for the following continuous-form printer model:

- RICOH Pro VC60000.

For more information, see *InfoPrint Manager for Windows: Planning Guide*, G550-1071.

- **Support for jobs containing specific email attributes to be printed on non-email actual destinations.**

Jobs with email attributes can be printed on non-email destinations. These attributes are ignored by all DSS-es other than Email DSS:

- email-from-address
- email-to-address
- callback-number
- subject-text
- originating-company-text
- destination-company-text

For more information, see *InfoPrint Manager: Reference*, S550-1052.

- **Changes to AFP Conversion and Indexing Facility:**

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- ACIF supports object area rotation that is specified in degrees and minutes within appropriate AFP structured fields.
  - Regular expression patterns have been added to ACIF indexing parameter **FIELD** and **TRIGGER**.
  - The column range `startColumn:endColumn` was added to the column options for the **TRIGGER** parameter. For more details, see chapters *ACIF parameters* and *Enhanced indexing parameters* of the *ACIF User's guide*.
  - The option `TYPE={GROUP | GROUP,RECORDRANGE=(start,end) | FLOAT }` was added to the **TRIGGER** parameter. For more details, see chapter *Enhanced indexing parameters* of the *ACIF User's Guide*.

For more information, see *AFP Conversion and Indexing Facility User's Guide*, G550-1072.

- **New edition of the *InfoPrint Manager AFP2PDF Transform Feature: Installing and Using* publication.** The individual PDF of the publication will be available on the PTF 1/PU 1 download page that can be accessed through the Downloads & Drivers link from the InfoPrint Manager Support links.
- **Revised publications:**
  - *InfoPrint Manager for Windows: Planning Guide*, G550-1071
  - *InfoPrint Manager for Windows: Getting Started*, G550-1072
  - *InfoPrint Manager for Windows: Procedures*, G550-1073
  - *InfoPrint Manager: Reference*, S550-1052
  - *InfoPrint Manager: PSF, Server, and Transform Messages*, G550-1053
  - *InfoPrint Manager Pull Print Feature: Installing and Configuring*, G550-20129
  - *InfoPrint Manager Print-on-Demand Feature: Using Submit Express and Job Ticketer*, G550-20271
  - *InfoPrint Manager: SAP R/3 Planning and Configuring Guide*, S550-1051
  - *Page Printer Formatting Aid: User's Guide and Reference*, S550-0801
  - *AFP Conversion and Indexing Facility: User's Guide*, G550-1342
  - *InfoPrint Manager: Dictionary of Keywords*, S550-1188
  - *InfoPrint Manager AFP2PDF Transform Feature: Installing and Using*, G550-1057

## Limitations

### **Search results not displayed when entering Japanese characters in InfoPrint Manager Web GUI help system**

The search engine does not return any search results when entering in Japanese symbols.

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## **Limitations on Windows 64-bit platforms**

The Windows Gateway, InfoPrint Port, and InfoPrint TCP/IP Network Port Monitor for 64-bit Windows operating systems components of the InfoPrint Manager for Windows are available on request.

The InfoPrint PPFA component of the InfoPrint Manager for Windows is not supported on the 64-bit operating system.

## **Accounting information when printing PDL nested jobs to Ricoh controller devices reports 0 (zero) pages completed**

Accounting information when printing PDL nested jobs to Ricoh controller devices reports 0 (zero) pages completed both when InfoPrint Manager is configured to report job completed when printed (wait-for-job-completion is enabled) and when using InfoPrint TCP/IP Network Port Monitor. If you encounter this problem, contact your local Ricoh printer representative.

## **Single Cell Halftone**

The small (one bit monochrome) images that are transformed with transparency enabled are not transformed with the Single Cell algorithms. The native PostScript data streams that use the imagemask operator are transformed using the original halftone algorithms. The PDF data streams that process small (one bit monochrome) images with transparency enabled also use the original algorithms.

## **Internet Protocol version 6 (IPv6)**

InfoPrint Manager does not yet support IPv6. InfoPrint Manager currently requires IPv4.

## **Make sure that all x64 kernel-mode software is signed**

Previous x64 versions of Microsoft Windows Server did not require drivers to be signed. However, in the x64 version of Windows Server 2008, all kernel-mode software (including drivers) that runs on the computer must have a signature.

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## ★ Important

InfoPrint Manager supplies an unsigned driver that will cause Windows operating system migration to fail. If you are migrating from one of these Windows operating systems:

Windows Server 2003 Standard Edition SP2 x64

Windows Server 2003 R2 Standard Edition SP2 x64

Windows Server 2003 Enterprise Edition SP2 x64

Windows Server 2003 R2 Enterprise Edition SP2 x64

To one of these Windows operating systems:

Windows Server 2008 Standard x64

Windows Server 2008 R2 Standard x64

Windows Server 2008 Enterprise x64

Windows Server 2008 R2 Enterprise x64

Do these steps:

1. Before beginning the operating system migration, rename the `po17100.sys` driver to `po17100.syu` (`syu` for unsigned). This driver is located in `C:\Program Files (x86)\IBM\Infoprint Manager\bin\`.
2. Complete the system migration.
3. Before using InfoPrint Manager, rename the `po17100.syu` back to its original name: `po17100.sys`.

## Indexed Multiple Data Sets

MVS Download cannot be used with multiple data sets that have already been indexed (contain AFP TLEs).

## Longer processing for color text that uses embedded fonts

When transforming PDF with color text that uses embedded font subsets to black and white or color AFP output, the rip processing can take longer. If you use `savevm=false`, this performance will improve. However, we recommend using the current default of `savevm=true` because, in some cases, PDF input files with many embedded font subsets might fail to transform. The `savevm` option appears on the `ps2afp/pdf2afp` command line as: `-pragma pdf2psoptions=savevm=true`.

## AFP Printer Driver

AFP Printer Driver available on the Common Clients CD is not supported on the 64-bit version of Windows XP.

## Interchange set version attribute

The `sap2afp` transform command does not create IS/3 compliant AFP output when converting an ABAP file by specifying 3 as a value for the `-is` flag. The `sap2afp` transform command creates IS/3 compliant AFP output only when the input file is an OTF file.

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# Known problems and workarounds

## **Ricoh ProcessDirector page separator issue when coexisting with InfoPrint Manager 4.4**

If Ricoh ProcessDirector is installed on the same server as InfoPrint Manager 4.4, errors occur when you request header, separator, or trailer pages on any version of Ricoh ProcessDirector. The immediate solution is to remove any separator pages on Ricoh ProcessDirector when both products are installed on the same server.

### **Note**

If you want to install this version of Infoprint Manager and Ricoh ProcessDirector on the same server, contact your Service Representative for assistance due to known limitations.

## **Installing and uninstalling InfoPrint Manager and InfoPrint Transform Manager on the same computer**

You can install InfoPrint Manager for Windows Version 4 Release 4 and InfoPrint Transform Manager version 3.0 on the same Windows computer.

### **Restrictions**

You must install InfoPrint Manager before you install InfoPrint Transform Manager.

## **Times New Roman font issue**

If you use the *Times New Roman* font, with spaces, the file is not ripped correctly and an error message is displayed. This problem is specific to ripping PDF files as opposed to both PDF and PostScript files.

To solve the problem, regenerate the PDF file requesting *TimesNewRoman* instead of *Times New Roman* by removing the spaces in the font name. If the change of the input file is not possible, remove the installed *TimesNewRoman* font from the PostScript font directory which causes a suitable font substitution to occur.



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## CCRs included in Release 4.4.1

Release 4.4.1 includes resolution for these CCRs:

CCR	Description
1-1U4M64T	Pausing a job on PSF TCP/IP destination causes minor discrepancies that are saved in the accounting log.
1-1VB0UY0	When printed through PCL secondary process via PSF-Other destination, the documents are printed in bold.
1-1VGS4WJ	After a paper jam occurs, the .job goes in "Retained state" and is not completely printed.
1-1VO7169	Because of the NULL printer OID, the SNMP communication cannot be established with the Oce 4110 printer.
1-1W6PQDN	The text color does not always get reset between pages when PSF Other destination is used.
1-1W7TA6B	InfoPrint Manager always displays "0" (zero), instead of the actual signal number that comes from the operating system in the message 5010-433 The server has been interrupted by the signal 0.
1-1W9ZCMP	Improve IO05920 fix. When the destination release timer has expired and a new print job comes in at the same time, an error message AINBE RC= 64 is displayed and the destination becomes disabled.
1-1WGCABV	Infoprint Manager for Windows issues incorrectly message 5010-143 "The maintenance period is over" .
1-1WOZJOK	Intermittent afpconcat error "BPF is not the first SF in the file..." when there is no BPF in the file.
1-1XJ5PEV	The pcl2afp transformer does not follow the front-back page order by not invoking the medium maps at right page order.
1-1XNBNV5	The InfoPrint Manager Windows DPF sometimes fails with Return Code 5 and the receiver stops.
1-1XZISRU	Server core memory leak caused by printer losing the connection with InfoPrint Manager for too many times.
1-1XZLIVC	Enhance D-APAR IZ62815. Disable the header/trailer pages on Locked Print PostScript job types.
1-1Y1L3JU	When InfoPrint Manager for Windows is installed in custom path (non-default), all application data folders are forced to use it, even if UAC compliancy is not honored.
1-1Y1PFOB	The InfoPrint Manager Web GUI desynchronizes with the server while Java GUI continues to be in sync.
1-1Y5BKEV	The InfoPrint Manager for AIX 4.4.0 – SAP Client fails with message "libstdc ++.a (libstdc ++.so.6) could not be loaded".

1-1YLTGO1	The PCL XL files are sometimes identified as PostScript by InfoPrint Manager.
1-1YYH8Y3	The InfoPrint Manager for AIX DSS sends an incorrect paper size to piobe ("8.25 x 13") instead of A4.
DE12932	AFP2PDF cannot recognize character, error message is appearing like this: Date:10/04/13 time:00:53:02 UDC – GET CHARIMAGE RC=-1 FOR CHARACTER 6B43.
DE17624	Jobs that have apostrophes in the name fail when they are submitted through IPP Gateway.
DE17659	Within the InfoPrint Select for Mac, the notification client must be shut down to stop.
DE17771	Jobs submitted with an apostrophe in the are not accepted by the server (LPD Gateway).
DE17793	Printing data that comes from the PDF2AFP transform with the FS45 (color) parameter might cause NACKs on specific devices because the internal size of the image tile is slightly larger than the size of the presentation space.
DE17993	Symbols are misaligned for jobs going through PSF Other or Command.
DE18220	Using the page range attribute when page one is not the first page of the document causes afpsplit to generate incorrect AFP files.
DE18474	Cannot cut and paste from the Java GUI views to text files.
DE18668	AFP files with GOCA objects are printed with additional lines via PSF Other or Command destinations.
DE18767	Improving time duration of InfoPrint Manager license validation
DE18903	InfoPrint Select causes Windows spooler to crash because of too many opened resource handles
DE19491	Printing AFP datastream when the object environment group in the EPS objects does not specify an OBP structured field causes the EPS object to only be printed partially.
DE19966	When you upgrade to Info Print Manager for Windows 4.4.1 and use the previous default path (C:\Program Files\IBM\Infoprint Manager), the Web Server is not installed.
DE20082	The InfoPrint Manager Windows installers hang on DELL systems.

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