



Release Notes for InfoPrint Manager for AIX 4.4.1 (March 2015)



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This edition applies to InfoPrint Manager for AIX, Version 4 Release 4. It is available on the Ricoh Production Print Web site: <http://rpp.ricoh-usa.com/>

All InfoPrint Manager servers should be upgraded at the same time. Do not forget to also upgrade any secondary InfoPrint Manager servers.

Starting with Release 4.4, InfoPrint Manager for AIX requires the minimum AIX operating system Technology Level to be installed at one of these versions:

- AIX 6.1 Technology Level 5 or higher
- AIX 7.1 no minimal Technology Level required

What's new in Release 4.4.1?

- **Added support to view the documents for a job in the InfoPrint Manager Web Operations GUI.**

The View Job option is available in the InfoPrint Manager Web Operations GUI.

Note

Starting with this release, the InfoPrint Manager Web server does not start automatically during system startup. You can specify whether or not the InfoPrint Manager Web server starts on reboot using the InfoPrint SMIT administrator's interface.

For more information, see *InfoPrint Manager for AIX: Getting Started*, G550-1061.

- **New and enhanced InfoPrint Manager Administration and Operations GUIs.**

The InfoPrint Manager Administration and Operations GUIs provide an improved readability and visual presentation.

- Redesigned icons for objects and trees.
- Redesigned icons in the toolbar.
- New icons displayed in the pop-up dialogs.
- Easier identification of the object.

- **The speed ranges for InfoPrint-driven Printer Features have changed as follows:**

- Workgroup Speed Print Engine Feature (0 to 62 pages per minute)
- Low Speed Print Engine Feature (63 to **110** pages per minute)
- Medium Speed Print Engine Feature (**111** to **300** pages per minute)
- High Speed Print Engine Feature (**301** to 1499 pages per minute)
- Ultra High Speed Print Engine Feature (1500 and higher pages per minute)

For more information, see *InfoPrint Manager for AIX: Planning Guide*, G550-1060.

- **Added support for PCL6 for PSF-Other and PSF Command destinations.**

InfoPrint Manager now supports printing data streams as PCL6 for PSF-Other and PSF Command destinations.

For more information, see *InfoPrint Manager for AIX: Planning Guide*, G550-1060, *InfoPrint Manager for AIX: Getting Started*, G550-1061, and *InfoPrint Manager: Reference*, S550-1052.

- **Added support for FS45 IOCA streams for PSF-Other and PSF Command destinations.**

InfoPrint Manager now supports full printing color IOCA objects on the PCL6 printers defined as PSF-Other and PSF Command destinations.

For more information, see *InfoPrint Manager for AIX: Getting Started*, G550-1061.

- **Support for new Windows client operating systems.** InfoPrint Manager clients for Windows platform now support Windows Server 2012 R2 Standard, Windows 8.1 Pro, and Windows 8.1 Enterprise.

For a complete list of supported operating systems for clients, see *InfoPrint Manager for AIX: Planning Guide*, G550-1060.

- **Enhanced support for printing specific page ranges using the page-select attribute.**

The **page-select** attribute is now supported by AIX DSS. The supported data streams are PS and PCL.

For more information, see *InfoPrint Manager: Reference*, S550-1052.

- **Enhanced support for scheduling a job for printing using the job-print-after attribute.**

The **job-print-after** attribute is now supported for individual job scheduling.

For more information, see *InfoPrint Manager: Reference*, S550-1052.

- **New -H host:port parameter for all command line client commands.**

The host and port client connection information to the InfoPrint Manager server can now be specified by all **pd** commands via -H parameter.

For more information, see *InfoPrint Manager: Reference*, S550-1052.

- **More detailed information on the reason why a job needs to be ripped can be found in the error log.**

A new error logs message was added that contains information about the attribute that caused the job to be ripped.

For more information, see *InfoPrint Manager PSF, Server, and Transform Messages*, G550-1053.

- **InfoPrint Manager Administration and Operations GUIs support the message logical destination attribute.**

The message logical destination attribute is now displayed in the InfoPrint Manager Administration and Operations GUIs. The **Message** field is available under the **General** tab in the **Logical Destination Properties**.

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- **Enhanced support for InfoPrint Manager output format for files greater than 2 gigabytes.**

The InfoPrint Manager output format for files greater than 2 gigabytes is now supported for booklet print, booklet print with integrated cover, and side-by-side copies.

For more information, see *InfoPrint Manager for AIX: Getting Started*, G550-1061.

- **Added support for V8 toner.**

V8 toner supports only these printer models:

- 4100 HD3-HD4
- 4100 MD1-MD2
- 4100 TD1-TD2

For more information, see *InfoPrint Manager: Reference*, S550-1052.

- **Added support for the InfoPrint Font Collection, Version 3.3.0.**

InfoPrint Manager now supports the InfoPrint Font Collection, Version 3.3.0

For more information, see *InfoPrint Font Collection: Font Summary*, G550-20001.

- **Added support for Red Hat Enterprise Linux 7.** InfoPrint Manager client for Linux platform now support Red Hat Enterprise Linux 7.

For more information, see *InfoPrint Manager for AIX: Planning Guide*, G550-1060.

- **Added support for RICOH Pro VC60000.**

InfoPrint Manager provides support for the following continuous-form printer model:

- RICOH Pro VC60000.

For more information, see *InfoPrint Manager for AIX: Planning Guide*, G550-1060.

- **Support for jobs containing specific email attributes to be printed on non-email actual destinations.**

Jobs with email attributes can be printed on non-email destinations. These attributes are ignored by all DSS-es other than Email DSS:

- email-from-address
- email-to-address
- callback-number
- subject-text
- originating-company-text
- destination-company-text

For more information, see *InfoPrint Manager: Reference*, S550-1052.

- **Changes to AFP Conversion and Indexing Facility:**

- ACIF supports object area rotation that is specified in degrees and minutes within appropriate AFP structured fields.

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- Regular expression patterns have been added to ACIF indexing parameter **FIELD** and **TRIGGER**.
 - The column range `startColumn:endColumn` was added to the column options for the **TRIGGER** parameter. For more details, see chapters *ACIF parameters* and *Enhanced indexing parameters* of the *ACIF User's guide*.
 - The option `TYPE={GROUP | GROUP,RECORDRANGE=(start,end) | FLOAT }` was added to the **TRIGGER** parameter. For more details, see chapter *Enhanced indexing parameters* of the *ACIF User's Guide*.

For more information, see *AFP Conversion and Indexing Facility User's Guide*, G550-1072.

- **New edition of the *InfoPrint Manager AFP2PDF Transform Feature: Installing and Using* publication.** The individual PDF of the publication will be available on the PTF 1/PU 1 download page that can be accessed through the Downloads & Drivers link from the InfoPrint Manager Support links.
- **Revised publications:**
 - *InfoPrint Manager for AIX: Planning Guide*, G550-1060
 - *InfoPrint Manager for AIX: Getting Started*, G550-1061
 - *InfoPrint Manager for AIX: Procedures*, G550-1066
 - *InfoPrint Manager for AIX and Linux: High Availability Guidelines*, G550-20261
 - *InfoPrint Manager for AIX and Linux: Configuring and Tuning Guide*, S550-1062
 - *InfoPrint Manager: Reference*, S550-1052
 - *InfoPrint Manager: PSF, Server, and Transform Messages*, G550-1053
 - *InfoPrint Manager Pull Print Feature: Installing and Configuring*, G550-20129
 - *InfoPrint Manager Print-on-Demand Feature: Using Submit Express and Job Ticketer*, G550-20271
 - *InfoPrint Manager: SAP R/3 Planning and Configuring Guide*, S550-1051
 - *Page Printer Formatting Aid: User's Guide and Reference*, S550-0801
 - *AFP Conversion and Indexing Facility: User's Guide*, G550-1342
 - *InfoPrint Manager: Dictionary of Keywords*, S550-1188
 - *InfoPrint Manager AFP2PDF Transform Feature: Installing and Using*, G550-1057

Limitations

Search results not displayed when entering Japanese characters in InfoPrint Manager Web GUI help system

The search engine does not return any search results when entering in Japanese symbols.

Accounting information when printing PDL nested jobs to Ricoh controller devices reports 0 (zero) pages completed

Accounting information when printing PDL nested jobs to Ricoh controller devices reports 0 (zero) pages completed both when InfoPrint Manager is configured to report job completed when printed (wait-for-job-completion is enabled) and when using InfoPrint TCP/IP Network Port Monitor. If you encounter this problem, contact your local Ricoh printer representative.

Single Cell Halftone

Single Cell Halftone support has a limitation with the provided transparency support. The small (one bit monochrome) images that are transformed with transparency enabled are not transformed with the Single Cell algorithms. The native PostScript data streams that use the imagemask operator are transformed using the original halftone algorithms. The PDF data streams that process small (one bit monochrome) images with transparency enabled also use the original algorithms.

Internet Protocol version 6 (IPv6)

InfoPrint Manager does not yet support IPv6. InfoPrint Manager currently requires IPv4.

Indexed Multiple Data Sets

MVS Download cannot be used with multiple data sets that have already been indexed (contain AFP TLEs).

Longer processing for color text that uses embedded fonts

When transforming PDF with color text that uses embedded font subsets to black and white or color AFP output, the rip processing can take longer. If you use **savevm=false**, this performance will improve. However, we recommend using the current default of **savevm=true** because, in some cases, PDF input files with many embedded font subsets might fail to transform. The **savevm** option appears on the **ps2afp/pdf2afp** command line as: **-pragma pdf2psoptions=savevm=true**.

AFP Printer Driver

AFP Printer Driver available on the Common Clients CD is not supported on the 64-bit version of Windows XP.

Interchange set version attribute

The **sap2afp** transform command does not create IS/3 compliant AFP output when converting an ABAP file by specifying 3 as a value for the **-is** flag. The **sap2afp** transform command creates IS/3 compliant AFP output only when the input file is an OTF file.

Known problems and workarounds

Ricoh ProcessDirector page separator issue when coexisting with InfoPrint Manager 4.4

If Ricoh ProcessDirector is installed on the same server as InfoPrint Manager 4.4, errors occur when you request header, separator, or trailer pages on any version of Ricoh ProcessDirector. The immediate solution is to remove any separator pages on Ricoh ProcessDirector when both products are installed on the same server.

Note

If you want to install this version of Infoprint Manager and Ricoh ProcessDirector on the same server, contact your Service Representative for assistance due to known limitations.

Daylight Saving Time discrepancies

After Daylight Savings Time changes, depending on your configuration, it is possible to notice discrepancies in their server accounting logs or job submission failures. The problem can be resolved by stopping and starting the InfoPrint Manager server. If you are already experiencing these symptoms or want to avoid them in the future, arrange to have your servers restarted immediately following a Daylight Savings Time change.

InfoPrint Job Ticketer client does not find the InfoPrint Manager for AIX server

To successfully run the InfoPrint Job Ticketer client, you must have JavaScript enabled and be able to run a Java JVM on the InfoPrint Job Ticketer site. On most Windows systems, these options are turned on by default for Internet sites in general. On Windows 2003 and 2008 Server systems, these options are turned off by default for the Internet in general, although they are turned on for trusted sites. Regardless of their default settings, the actual settings can be modified.

The first time you try to access the InfoPrint Job Ticketer site, the browser asks you if you want to add it to the browser's list of trusted sites. If you say **Yes**, all goes well.

However, if you say **No** and JavaScript is not enabled for Internet sites in general, you see a message that JavaScript is not enabled: JavaScript is not enabled for your browser. You must enable scripting to access InfoPrint Job Ticketer. See the InfoPrint Manager Print-on-Demand Feature: Using Submit Express and Job Ticketer for information.

To enable InfoPrint Job Ticketer:

1. Click **Start**.
2. Click **Internet Explorer**.
3. Click **Tools**.
4. Click **Internet Options**.
5. Click **Security**.
6. Click **Trusted Sites**.
7. Click **Sites**.

8. Under **Add this Web site to the zone**, enter *your machine name*.

Times New Roman font issue

If you use the *Times New Roman* font, with spaces, the file is not ripped correctly and an error message is displayed. This problem is specific to ripping PDF files as opposed to both PDF and PostScript files.

To solve the problem, regenerate the PDF file requesting *TimesNewRoman* instead of *Times New Roman* by removing the spaces in the font name. If the change of the input file is not possible, remove the installed *TimesNewRoman* font from the PostScript font directory which causes a suitable font substitution to occur.

CCRs included in Release 4.4.1

Release 4.4.1 includes resolution for these CCRs:

| CCR | Description |
|-----------|---|
| 1-1U4M64T | Pausing a job on PSF TCP/IP destination causes minor discrepancies that are saved in the accounting log. |
| 1-1VB0UY0 | When printed through PCL secondary process via PSF-Other destination, the documents are printed in bold. |
| 1-1VFIGK5 | For input files larger than 2 GB the afpconcat fails. |
| 1-1VGS4WJ | After a paper jam occurs, the job goes in "Retained state" and is not completely printed. |
| 1-1VO7I69 | Because of the NULL printer OID, the SNMP communication cannot be established with the Oce 4110 printer. |
| 1-1W4QFIH | Unable to load ASCIIINPE input record exit program to InfoPrint Manager for AIX V4.4 server. |
| 1-1W6PQDN | The text color does not always get reset between pages when PSF Other destination is used. |
| 1-1W7TA6B | InfoPrint Manager always displays "0" (zero), instead of the actual signal number that comes from the operating system in the message 5010-433 The server has been interrupted by the signal 0. |
| 1-1WKLW8T | The PDF parallel processing (pdfprs) fails to function due to single-cell-type attribute implementation. |
| 1-1WOZJOK | Intermittent afpconcat error "BPF is not the first SF in the file..." when there is no BPF in the file. |
| 1-1XJ5PEV | The pcl2afp transformer does not follow the front-back page order by not invoking the medium maps at right page order. |
| 1-1XZISRU | Server core memory leak caused by printer loosing the connection with InfoPrint Manager for too many times. |
| 1-1XZLIVC | Enhance D-APAR IZ62815. Disable the header/trailer pages on Locked Print PostScript job types. |
| 1-1Y1PFOB | The InfoPrint Manager Web GUI desynchronizes with the server while Java GUI continues to be in sync. |
| 1-1Y41HQ3 | Fixing miscellaneous issues with jobs going through Email DSS not preserving the font mapping, missing text and failing when many barcodes are present in the data stream. |
| 1-1Y5BKEV | The InfoPrint Manager for AIX 4.4.0 – SAP Client fails with message "libstdc++.a (libstdc++.so.6) could not be loaded". |

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|-----------|---|
| 1-1YLTGO1 | The PCL XL files are sometimes identified as PostScript by InfoPrint Manager. |
| 1-1YYH8Y3 | The InfoPrint Manager for AIX DSS sends an incorrect paper size to piobe ("8.25 x 13") instead of A4. |
| DE12932 | AFP2PDF cannot recognize character, error message is appearing like this: Date:10/04/13 time:00:53:02 UDC – GET CHARIMAGE RC=-1 FOR CHARACTER 6B43. |
| DE17624 | Jobs that have apostrophes in the name fail when they are submitted through IPP Gateway. |
| DE17638 | If the subject text job attribute contains special characters that are not supported in file names, such as \ / : * ? " < > , the name of the attachment file is incorrect. |
| DE17659 | Within the InfoPrint Select for Mac, the notification client must be shut down to stop. |
| DE17793 | Printing data that comes from the PDF2AFP transform with the FS45 (color) parameter might cause NACKs on specific devices because the internal size of the image tile is slightly larger than the size of the presentation space. |
| DE17986 | Starting the server as background process from a custom script when the server configuration file (pdserver.conf) is missing, changes permission of /dev/null from 666 to 644. |
| DE17993 | Symbols are misaligned for jobs going through PSF Other or Command. |
| DE18257 | The InfoPrint Manager for AIX server stops when many threads access the same memory. |
| DE18299 | Memory leaks might occur when multiple server instances communicate. |
| DE18474 | Cannot cut and paste from the Java GUI views to text files. |
| DE18668 | AFP files with GOCA objects are printed with additional lines via PSF Other or Command destinations. |
| DE18767 | Improving time duration of InfoPrint Manager license validation. |
| DE18858 | Allow additional input trays to be created for PSF Other and AIX DSS and not allow envelope trays to be assigned to regular trays. |
| DE18903 | InfoPrint Select causes Windows spooler to crash because of too many opened resource handles. |
| DE19491 | Printing AFP datastream when the object environment group in the EPS objects does not specify an OBP structured field causes the EPS object to only be printed partially. |

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