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Program Name: RICOH TotalFlow BatchBuilder

Program Number: 5765-H35

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Specified Operating Environment

The Program's specifications and specified operating environment information may be found in documentation accompanying the Program, if available, such as a read-me file, or other information published by Ricoh, such as an announcement letter. You agree that such documentation and other Program content may be supplied only in the English language.

Production and Non-Production License Terms

STANDARD LICENSE FOR PRODUCTION USE

A production environment is an installation that is available for final products to be created on the system. Production environments drive printers and/or are doing productive work in the creation and management of data for end user consumption. Licensed usage is limited to loading on a single server and for the functionality allowed by the Program feature(s) acquired.

RESTRICTED LICENSE FOR NON-PRODUCTION USE

A non-production environment is an installation that is available when the primary production environment fails, such as a disaster recovery environment. Ricoh provides a restricted license which covers the following categories of backup/failover/recovery installation:

- **Backup**
In this environment, the Program is installed on a backup server but is not running, and customers are NOT required to purchase additional restricted or production licenses.
- **Standby**
In this environment, a copy of the Program is maintained on a separate server at all times. These systems are configured for disaster recovery purposes. If the primary instance of the Program fails, the standby instance is activated to act as the new primary instance, and customers are NOT required to purchase additional restricted or production licenses.
- **Failover**
In this environment, the Program is configured in a cluster and one instance of the Program acts as the primary instance. If the primary instance fails, one of the other instances in the cluster acts as the primary instance. Customers are required to purchase a production license for the primary instance and a restricted license for each secondary instance that is installed and running. Usage for such restricted license is limited to a single secondary instance.
- **Development**
In this environment, the Program is installed and running, but it is used to develop other applications, customizations, and processes that interact with it; no final products are created on the system. Any person doing development work using the software must be licensed. Customers are required to purchase a restricted license and usage is limited to non-production development work on a single server.
- **Test/Staging**
In this environment, the Program is installed and running and is used by customers and/or Ricoh representatives to verify that new or customized code runs properly. This can be staged on separate servers or on the same servers used to run a development or production environment. Customers are required to purchase a restricted license and usage is limited to testing/staging work on a single server. However, if the testing/staging is performed on the same server hardware that is used for a production or development environment, and the appropriate license has already been purchased, no additional licenses are required for the test/staging environment.

The above RESTRICTED LICENSE FOR NON-PRODUCTION USE terms apply to the following features and their associated maintenance when they are purchased and installed with the Program.

Item	Item number
Cold Backup RICOH TotalFlow BatchBuilder - Base	401289
Cold Backup RICOH TotalFlow BatchBuilder Automation Feature	401290
Cold Backup RICOH TotalFlow BatchBuilder XML/JDF Output Feature	401291
Cold Backup RICOH TotalFlow BatchBuilder Unlimited Outputs Feature	401292
Cold Backup RICOH TotalFlow BatchBuilder List File Feature	401293
Cold Backup RICOH TotalFlow BatchBuilder Notify Add On Feature	255765
Cold Backup RICOH TotalFlow BatchBuilder Preflight Feature	255845
Restricted Use RICOH TotalFlow BatchBuilder - Base	401294
Restricted Use RICOH TotalFlow BatchBuilder Automation Feature	401295
Restricted Use RICOH TotalFlow BatchBuilder XML/JDF Output Feature	401296
Restricted Use RICOH TotalFlow BatchBuilder Unlimited Outputs Feature	401297
Restricted Use RICOH TotalFlow BatchBuilder List File Feature	401298
Restricted Use RICOH TotalFlow BatchBuilder Notify Add On Feature	255770
Restricted Use RICOH TotalFlow BatchBuilder Preflight Feature	255846

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